

Community Think Tank

Session Three Summary Report



Giving every person a voice.

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Capire staff and associates take great care while transcribing participant feedback but unfortunately cannot guarantee the accuracy of all notes. We are however confident that we capture the full range of ideas, concerns and views expressed during our consultation activities.

Unless otherwise noted, the views expressed in our work represent those of the participants and not necessarily those of our consultants or our clients.

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1. Introduction

The purpose of this report is to provide a summary of the Banyule Community ThinkTank Session Three. The report has been prepared by Capire Consulting Group.

1.1. Background

Banyule City Council (Council) is working closely with the community to plan for the next four years. As part of this process, under the Local Government Act 2020, deliberative engagement is required to be used to develop the Council Plan, Asset Plan, Financial Plan and to review the Community Vision.

Over 400 eligible Banyule community members expressed their interest in joining Banyule’s deliberative engagement panel, otherwise known as the ThinkTank. A total of 55 people were randomly selected to become ThinkTank members.

Following recruitment of the ThinkTank, broader community engagement was undertaken with the Banyule community between 29 April and 23 June 2024 aimed at harnessing the wisdom of Banyule’s diverse community to help to work out:

- Council’s big picture for the next four years (2025 to 2029) - the Council Plan
- what’s needed to improve the community’s health and wellbeing - Health and Wellbeing Plan
- how to best manage buildings and assets - the Asset Plan
- how to fund Council’s work and what to prioritise - the Budget.

The ThinkTank is meeting four times between July and December 2024 to take a deep dive into Banyule’s Community Vision, community priorities, concerns and key Council documents, before providing recommendations to help to develop Council’s key strategic plans.

Capire Consulting Group (Capire) was contracted by Council as an independent consultancy to facilitate the ThinkTank sessions.

1.2. Session overview

Session Three of the Banyule Community ThinkTank was held on Saturday 30 November from 9:30am to 4:00pm at McCubbin Room, The Centre Ivanhoe, 275 Heidelberg Road, Ivanhoe.

The objectives of the session were to:

- Reflect on any new information that the ThinkTank was provided during the break between Sessions Two and Three, and any feedback and further thinking they’ve done.
- Equip ThinkTank members to be able to further add to and refine the priorities (areas of focus) that Council should focus on for the next four years and clearly define principles.

The session’s agenda is outlined in Table 1.

A total of 33 ThinkTank members attended Session Three.

Table 1: Session Two agenda

Time	Description
9:30am	Welcome back
	Mayor Welcome
	Purpose and housekeeping
	Energiser: Government match up bingo
	Outcomes from Session Two and the online forums

Time	Description
	Morning tea
	Refining priorities part 1
12:20pm	Lunch
	Level of comfort vote on the priorities
	Refining priorities part 2
	Level of support vote on priorities
	Afternoon tea
	Community Vision status and proposed next steps
	Overview and volunteers for Session Four presentation
	Wrap up and next steps
4:00pm	Finish

2. Session summary and outcomes

This section provides a summary of the key discussions, presentations and outcomes during Session Three of the Banyule Community ThinkTank.

2.1. Government match-up bingo

ThinkTank members were asked to match various services with the corresponding tier of Government that delivers that service as an energiser activity, in their table groups. This activity helped to clarify the role of Local Government which was to be considered later in the session when adding to and refine the priorities (areas of focus) that Council should focus on for the next four years as well as defining principles.

2.2. Outcomes of Session Two and online discussions

Council delivered a presentation outlining the status of the ThinkTank's work related to priorities and principles following Session Two and the online forums. Council presented on:

- What's happened so far
- The online forum topics and participation
- The asset rating question and results that was part of the *Assets and Facilities* online forum
- Emerging priorities per Community Vision theme
- Emerging principles that cut across the Community Vision themes.

The presentation slides are included in Appendix A.

2.2.1. Asset rating question

As part of the *Assets and Facilities* online forum, ThinkTank members were asked to rate three statements out of five, with 1 being strongly disagree and 5 being strongly agree.

The statements were:

1. Prioritise funding for existing assets, less on new
2. Prioritise funding for new assets, less on existing
3. Prioritise funding for existing assets and invest in new assets when there is a proven community need.

The results are outlined in Table 2. A total of 14 (13 for Statement 3) ThinkTank members voted.

Table 2: Average level of agreement (out of 5 for the three statements)

Statement	Average (out of 5)
Statement 1	3.71
Statement 2	2.5
Statement 3	4.46

Due to statement three (Prioritise funding for existing assets and invest in new assets when there is a proven community need) receiving the most support, it was added to the list of emerging priorities.

2.3. Refining priorities part 1

Following morning tea, each Community Vision theme and the corresponding emerging priorities were allocated to a table. All ThinkTank members were asked to go to a Community Vision theme that they were interested in.

With the help of a Council table host, each Community Vision table group undertook the following two rounds:

- **Round 1:** ThinkTank members reviewed, adapted, added and refined the emerging Community Theme priorities. If principles emerged, they were added to the list of cross-cutting principles.
- **Round 2:** ThinkTank members reviewed their Community Theme priorities with the lens of understanding the role Council may play in addressing them.

The updated priorities were written on voting worksheets.

2.3.1. Principles

All table groups also considered the cross-cutting principles. If any principles were discussed when reviewing the priorities, ThinkTank members added to the list of Principles.

Table 3 outlines the suggested edits and new principles from each table. These will be finalised in Session Four.

Table 3: Suggested edits and new principles from each table

Principle	Table 1 suggested edits	Table 2 comments	Table 3 suggested edits	Table 4 suggested edits	Table 5 suggested edits	Table 6 suggested edits
Services, places and spaces accessible for everyone.		✓		Need a definition of accessible. (e.g. financial, physical, cultural)		
Places that support community to connect, learn and grow.	<i>Places, spaces and engagements that support community to connect, celebrate, create, learn, grow and belong.</i>	✓	Thrive?	Suggest title: Education Places that support community wellbeing connection, education and growth.		
Spaces that enable and celebrate cultural diversity and creativity.	Remove	✓		Suggest title: Inclusive Need a definition of diversity. (e.g. faith, religion, language)		
Sustainable growth that strengthens and preserves valued community assets.	<i>Sustainable growth that strengthens, preserves and makes best use of valued community assets.</i>	✓		Suggest title: Growth		
Accepted principles are used to prioritise an asset's renewal or replacement, including its location and level of use.		✓		Suggest title: Asset		
Language used is inclusive and respectful of all people.	<i>Language and practice used is inclusive and respectful of all people.</i>	✓		Suggest title: Inclusive Communication used is inclusive and respectful of all people.		
Accessible and engaging forms of communication to share Council's work and performance and increase transparency.		✓		Suggest title: Leadership Accessible and engaging forms of communication to share Council's work and consultation to performance and increase transparency.		

Principle	Table 1 suggested edits	Table 2 comments	Table 3 suggested edits	Table 4 suggested edits	Table 5 suggested edits	Table 6 suggested edits
Balance doing Council core business well with meeting community expectations to do more.		✓		Balance doing Council core business with meeting community expectations to do more.		
	NEW: Making space and opportunities for people who need it the most.		NEW: Advocacy for services and improvements that State and Federal have responsibility for.	NEW: Sustainability is considered in all Council planning, services and assets.		NEW: Smart investment item: Prioritise smart investment into clean energy and quality building materials to reduce impact on budget over time.
			NEW: Community Pride- How do we plan and build the city to foster community pride for everyone to care for their area, remove some perceptions and stereotypes of each area.			
			NEW: Council takes a place based and equitable approach to investments and urban planning which considers diverse needs of people, places and services. (e.g., Bellfield)			
			NOTE: These words should appear in principles: Amenity and Equity.			

2.4. Level of comfort vote on the priorities

Following lunch the priorities were arranged on the tables around the room. ThinkTank members moved around the room in a clockwise direction to vote on their level of comfort for each priority from 'Very uncomfortable' to 'Very comfortable' and with the ability to indicate 'Don't know/can't say'. ThinkTank members who said they were 'Neutral', 'Uncomfortable', 'Very uncomfortable' or 'Don't know/can't say' were asked to provide a reason why.

The outcome of the vote is shown in Table 4, Table 5, Table 6, Table 7, Table 8 and Table 9.

Table 4: Priorities and level of comfort voting results for Theme 1: Inclusive and connected community

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Participation	Develop Council structures and supports to enable new community initiatives to be developed, trialled and evaluated and reflect best practice	Partner, Deliver and Advocate	13	12	1				Need to have an "Introduction to your LGA" session for new residents Needs to be publicly reported against.
Participation	Refine Council's strategies and framework to support all community members to participate in community and sporting activities. Focus on helping people to know where to go, how to use, to get the maximum benefit.	Deliver	11	12 1 between 'comfortable' and 'neutral'		3			What about cultures around sport to make them psychologically safe spaces? Too general, too expansive for all. Maybe focus on children's access to sport. This feels vague and too high level, too all encompassing. All gender sport- private unisex single stall change facilities. Safe opportunities to participate in sports for all gender diverse people and protect from politicisation.
Young people	Position youth hubs in accessible community activity areas to improve reach and establish early pathways to connect to programs and services and broader connections to community.	Delivery and partner	17	7 1 between 'very comfortable' and 'comfortable'	1	1			Position near schools or along public transport lines that go past schools (like Greensborough Plaza) (2 votes) Needs to encompass all/everybody and not just youth-connectors young to old.
Volunteering	Supporting volunteer organisations to attract and sustain volunteers by providing practical supports (training,	Partner	21	3	1				

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
	accessibility, resources to reduce paperwork)								
Accessibility	Unlock use of Council and community spaces (public and private) for a diverse range of people, programs and multiple uses, prioritising affordability	Deliver	14	8	4				<i>Unsure what "Private spaces" are and what Council's role in providing access to these is" (1 dot of support)</i> <i>Pretty good, could be refined further. What does "unlock" mean? (1 dot of support)</i> <i>Council's role needs to partner with private business etc. to potentially make use of their space- how would this work?</i>
Programs for men	Welcome and support men to connect and belong in all community settings by building standards for inclusive environments.	Deliver and partner	4	10 1 between 'Comfortable' and 'Neutral'	5	2	4		<i>Men in all community settings doesn't sound right. Maternal health?</i> <i>Perhaps needs to be more specific in intent, reasoning, more focused on the how.</i> <i>What about programs for women too?</i> <i>Support for education around perpetrators of family violence (both men and women) is important.</i> <i>Needs to be more specific- programs that target i.e. disconnection, isolation, promote communication and belonging. What standards?</i> <i>Though there does need to be spaces where "men" can't enter especially in DV (women) participants.</i> <i>A lot of other community spaces account for men and are set up by men. If we get too specific, we miss actual vulnerable communities.</i> <i>Men are included in Council services. How would Council build standards?</i> <i>CC building standards should be removed and more tangible things like social groups, classes, support etc.</i>

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Social media	Centre the voice of young people and community to navigate the recent social media policy change. Advocacy on the prioritisation to safeguard the need to connect, access supports and belong.	Advocate	5	14	4	4			<i>Is this more about finding alternative ways to connect, create, share or learn?</i> <i>More on providing social opportunities.</i> <i>Social media ban may be too specific- not forward thinking to 2041.</i> <i>Maybe more on education around social media rather than advocacy (not sure how Council would advocate).</i> <i>Enforcing policy seems beyond Council means, but education for adults (parents/carers) seems appropriate</i> <i>What would "social media" look like in 20 years' time, needs to be made aware.</i> <i>I don't think Council has a role to play on social media for kids (1 vote)</i>
Parents with children	Adopt a life course approach (birth to death) to support people to participate, connect, learn and belong, addressing gaps for primary school aged children, parents and young people.	Deliver	5	8 1 between 'comfortable' and 'neutral'	7			4	<i>Not sure if this is Council ability to deliver. Advocate maybe! (1 vote)</i> <i>A bit 'big brother'? Not sure how this would work with people moving suburbs and schools.</i> <i>Neutral. I'm unfamiliar with a life course approach but open to it.</i> <i>More for Council to advocate for its residents at different stages of life.</i> <i>Agree but wording is unclear and may result in different interpretations.</i> <i>Options? Stages?</i> <i>Life "stages" approach? What gaps would be targeted (this should be across stages too?)</i>

Table 5: Priorities and level of comfort voting results for Theme 2: Our sustainable environment

Category	Priority	Council's role (in order)	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Community engagement, environment and activation/ enabling	Communications on all environmental issues to community. Education and upskilling community through workshops. Actions for community/ways to get involved are shared to help guide. Community-led communications spread green messages. Include schools in education outreach. Spruiking friends groups/tree planting groups better to increase involvement.	Deliver and partner	12	5	2	5			<i>Needs consolidation to be more general (7 votes)</i> <i>Assumes the community isn't engaged and passionate and educated.</i> <i>Needs consolidation too many strands. Some things already being done.</i>
Climate events response	Cooling centres/heat policy preparing people and infrastructure, increase education on heat. Heat mitigation for people and businesses. Storms (flooding, winds) resiliency. Capture floodwater for use in dry spells.	Deliver, Partner and Advocacy	12	8	4	3			<i>Needs more consolidation (1 vote)</i> <i>Needs to be clearer and consolidate topics (2 votes)</i> <i>Already implemented in Chelsworth park utilising Indigenous methods.</i>
Pollution (waste and environment)	Waste education: Residents and businesses, impact of microplastics on our health and environment. Waste reduction: recycling and reusing waste (rubbish, recycling, hard rubbish). Air pollution: impact on North East Link and air quality and wood health/particulates.	Deliver, Advocacy, Partner	14	9	3	3			<i>The objective is to reduce pollution in all aspects, with education and implementation. Focus to be on waste management, air pollution and water pollution.</i>

Category	Priority	Council's role (in order)	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
	Water pollution: Reducing stormwater pollution								Needs to be made into priority statement not outcomes. (1 vote)
Biodiversity, education and empowerment	Urban forestry as green spaces plus heat mitigation. Nature strip/pollinators/ increase green spaces. Lands- utilise lawns for vegetation and gardens and no astro turf.	Deliver, Partner and Advocacy	13	8	1	2			<i>I find this confusing. Too many things going on (3 votes)</i> <i>Urban forestry is a BIG one</i> <i>Doesn't seem feasible. Not clear.</i> <i>Council hiring and educating their workers to be aware of biodiversity ecology instead of just mow lawns.</i>

Table 6: Priorities and level of comfort voting results for Theme 3: Our well-built city

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Infrastructure	Urban planning considers infrastructure and services required to meet the needs of current and future populations.	Partner, Deliver and Advocate	18	9					<i>Police and enforce green initiatives in new developments.</i> <i>De-prioritise waste management in apartments and give green waste and FOGO access.</i>
Transport	Advocate and plan for sustainable, accessible and equitable public and active transport connections.	Advocate and deliver	17	9 1 between comfortable and neutral					<i>Educate and fine people who are parking incorrectly in the suburb such as in bends where nobody can see what is coming towards you.</i> <i>Consider congestion such as KFC Greensborough that is blocking traffic.</i> <i>Consider sensory friendly public transport → captured in accessible</i>

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
									<i>Council can advocate but not sure about deliver! → transport connections- shared user paths etc.</i>
Housing	Ensure a range of housing that meets community expectations and needs of a growing and more diverse population.	Advocate and Partner	18	5	1	1			<i>What are community expectation? → Housing strategy outlined and guides this.</i> <i>De-privatising waste management for apartment buildings.</i> <i>But not at the expense of existing spaces so to avoid overcrowding.</i> <i>Council needs to pick up the bat and build some social housing. Give it a crack!</i>
Sustainable development	Ensure future growth and development incorporates and encourages environmentally friendly and sustainable practices that strengthen community health and connection.	Delivery	16	7	2	4			<i>What exactly are you trying to achieve? (1 vote)</i> <i>Duplicated in other areas. Needs to be more concise.</i> <i>This this needs to be simplified. Hard to grasp to vague (1 vote)</i> <i>There's a point that this is already implemented by Council and any further is un-necessarily re-inventing the wheel.</i>

Table 7: Priorities and level of comfort voting results for Theme 4: Our Valued community assets and facilities

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Asset utilisation	Prioritise investment in existing assets and facilities to make sure they are safe, accessible to everyone and can be fully utilised.	Deliver	18	6	1	1			

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Ageing population	Ensure the needs of Banyule's ageing population are considered in planning for infrastructure.	Deliver	11	9	2	3			<i>Does this go against the spirit of "everyone" → good question</i> <i>I feel this may go against the ethos of "all". Should they not be designed universally with a lens to needs of elderly/additional needs.</i> <i>Everyone gets old (if they are lucky))</i> <i>We get old, we get frail. Be kind to us.</i>
Asset distribution	Ensure equitable distribution and upgrade of assets and facilities when planning.	Deliver	14	12					<i>Is there more to this? E.g. equitable funding, needs of which ward/suburb, consultation, context etc?</i> <i>Yes, equity over equality.</i>
Prioritising existing versus new assets	Prioritise maintaining existing assets and facilities to make sure they are safe, adaptable and fit for purpose for multiple community needs.	Deliver	16	11	1				

Table 8: Priorities and level of comfort voting results for Theme 5: Our thriving local economy

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Growth	Support and mentor businesses, philanthropy and not-for-profits, especially new initiatives to become sustainable and scalable.	Partner and deliver	10	11	3	1		1	<i>Yes, in principle, does this account for existing revenue streams? Agree that Council should identify services providing things they can't and support these.</i> <i>Too prescriptive, Would all businesses be eligible for funding? Does this exclude other potential programs?</i>

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Youth employment	Develop and invest in youth employment opportunities to upskill and connect young people to employers.	Deliver and partner	13	12					<i>In what ways can young people gain this work experience. *action</i>
Connect	Provide opportunities to network with other Banyule businesses, share knowledge and collaborate.	Deliver	10	14	1				<i>Like the idea but would want to see how it could be further expanded on (e.g. how will people network with businesses) *action</i>
Youth engagement	Give ample and adequate opportunities for youth employment and for youth to have enough opportunities to be able to learn how jobs work.	Partner and deliver	18	8	2				<i>Unsure of Council's ability to influence/deliver.</i> <i>Move away from Centrelink/Job services and provide training/learning relevant to sectors and general employment.</i> <i>Centrelink employment and disability employment services are inadequate. (Yes!)</i>
Arts and culture	Find innovative ways to use vacant commercial spaces for arts and cultural endeavours.	Deliver and partner	13	10	3				<i>Why just commercial? Public, Council spaces?</i> <i>At what cost? Insurance? Public liability?</i> <i>Love it. Doesn't always need to be art.</i> <i>Would like to see more open spaces for sustainability urban farm conservation educating the next generation.</i> <i>Yes-long <u>overdue</u>.</i>
Promotion	Share information and promote businesses, employment and volunteering opportunities through different channels of communication.	Partner and deliver	11	12	4				<i>Is this different from education?</i> <i>Different channels? Information coming to people and people sourcing information.</i> <i>Accessible and inclusive communication.</i> <i>What channels? What already exists?</i>

Table 9: Priorities and level of comfort voting results for Theme 6: Our trusted and responsive leadership

Category	Priority	Council's role	Very comfortable	Comfortable	Neutral	Uncomfortable	Very uncomfortable	Don't know/ can't say	Comments
Community Planning	Support and empower community to participate in simple planning and set priorities to inform decision making for their local area.	Partner	14	10	5				<i>Public servants are the experts and should be relied upon to give advice. What level of planning involvement- needs to be more specific?</i>
Communicate	<u>Step 1: Develop</u> new and varied communication methods to increase engagement and reach the Banyule community. <u>Step 2: Share</u> with the community Council's work and how Council is progressing in simple and meaningful ways that everyone can access and understand. Example: Push optional text notifications, Banyule App: Push information on activations, events, consultations.	Deliver	13	13	3				<i>Consolidate it more. As in 'summarise'</i> <i>What are 'new and varied'?</i>
Financial principles	Council to seek transparent alternative revenue sources to minimise the financial burden of rates on residents including appropriate public/private investment.	Partner	11	16	1				<i>Rates will never go down.</i>
Education	Inform and educate the community on the role of Local Government and other tiers of Government.	Deliver	14	13					<i>It could be argued people need more transparency so they can "see" this as well.</i>
Emergency funds	Maintain a sustainable buffer of emergency funds to mitigate the impact of emergency events. (Need to define level of funding- community wide/individuals)	Deliver	16	13	1	1			<i>Where does this funding come from?</i> <i>Role of state? What is an emergency?</i> <i>What is considered an emergency?</i> <i>If Council has too big of a buffer, I would prefer a rate cut.</i>

2.5. Refining priorities part 2

After the level of comfort vote, all ThinkTank members returned to their Community Vision theme table. In their table groups, ThinkTank members considered the outcome of the level of comfort vote to update and refine their Community Vision theme priorities if needed.

After some refinement, each table group was given a 'Banyule population trends' (see Appendix B) sheet to help them consider the priorities in the context of Banyule in the future.

The refined priorities were written on voting worksheets.

2.6. Level of support vote on the priorities

Once all the table groups finished refining their Theme priorities, the priorities were again arranged on the tables around the room for a second vote.

ThinkTank members moved around the room in a clockwise direction to vote on their level of support for each priority with three options: 'Love it', 'Can live with it' and 'Loathe it'. Some ThinkTank members provided some additional context to their vote.

The outcome of the vote with additional votes and comments from ThinkTank members who missed Session Three and met with Council online are shown in Table 10, Table 11, Table 12, Table 13, Table 14 and Table 15.

Table 10: Priorities and level of support voting results for Theme 1: Inclusive and connected community

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Participation	Develop Council structures and supports to enable new community initiatives to be developed, trialled and evaluated and reflect best practice.	Partner, Deliver and Advocate	21	7	0
Participation	Make community and sporting opportunities culturally and psychologically safe for everyone.	Deliver	13 1 between 'Love it' and 'Can live with it'	8 Comment: <i>Could be combined with the other sporting priority</i>	1 no vote: Did not have enough background information as to why sporting clubs were singled out and why cultural and psychosocially safe was specified as well.
Participation	Targeted initiatives to address social isolation across communities and for selected communities.	Deliver and partner	24 Comment: <i>Need affordable and accessible mental health services</i>	3	
Participation	Position youth hubs in accessible community activity areas to improve reach, establish early pathways to connect to services and programs and broader connections to community.	Partner, Deliver and Advocate	20	3	
Participation	Improve connections to community and sporting activities via communication, support people to participate and how to get maximum benefit.	Deliver	13	8 1 between 'Can live with it' and 'Loathe it'	4 Comment: <i>Confusing</i>
Social media	Respond to the changing social media environment by supporting young people's need to connect, access supports and belong.	Advocate	20	5	2 between 'Can live with it' and 'Loathe it'
Social media	Partner to deliver education programs to foster safe use of social media.	Partner and deliver	10 Comment: <i>Partner with who?</i>	12 Comment: <i>Can be combined with the other social media priority</i>	3 1 between 'Can live with it' and 'Loathe it'
Volunteering	Supporting volunteer organisations to attract and sustain volunteers by providing practical supports (training, accessibility, resources to reduce paperwork).	Partner	24	2	

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Parents with children	To address a gap, support children (6-12 years) to participate, connect, learn and belong in their local community.	Partner and advocate	13	8	
Accessibility	Unlock use of Council and community spaces (public and privately owned) for a diverse range of people, programs and multiple uses, prioritising affordability.	Deliver and partner	19	5	

Table 11: Priorities and level of support voting results for Theme 2: Our sustainable environment

Category	Priority	Council's role (in order)	Love it	Can live with it	Loathe it
Community engagement, environment and activation/ enabling	Strengthen and increase community environment engagement through community outreach programs and inclusive communication channels.	Deliver and advocate	28	3	
Climate events response	Develop and implement strategies to assist the community to adapt and respond to extreme weather events (heat waves, flooding, high winds).	Partner, Deliver and Advocate	30	1	
Pollution, waste and environment	Reducing pollution in all aspects with education and implementation (waste, water, air).	Partner, Deliver and Advocate	30	1	
Biodiversity, education and empowerment	Protecting and strengthening biodiversity and urban forest through education within Council and the community.	Partner, Deliver and Advocate	29	Comment: <i>Where is the urban forest? (tongue in cheek). Building the urban forest should be a HUGE priority.</i>	

Table 12: Priorities and level of support voting results for Theme 3: Our well-build city

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Infrastructure	Urban planning considers infrastructure and services required to meet the needs of current and future populations.	Partner, Deliver and Advocate	28	3	Comment: <i>There is a need to revise building and planning standards.</i>

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Transport	Advocate and plan for sustainable, accessible and equitable public and active transport connections.	Advocate and deliver	25	1	
Housing	Ensure a range of housing that meets community expectations and needs of a growing and more diverse population.	Advocate and Partner	27 Comment: <i>This is similar to other priority in assets theme.</i>	4 Comments: <i>Can Council please build some more social housing. (1 vote)</i> <i>And partner with private sector to deliver social and affordable housing.</i> → on Council assets. → or for more density on private land.	
Council spaces	Ensure Council-owned open and community spaces prioritise liveability, sustainability, connections and expression.	Deliver and partner	23 Comment: <i>Safety and accessibility (2 votes)</i>	7	

Table 13: Priorities and level of support voting results for Theme 4: Our Valued community assets and facilities

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Asset utilisation	Present population: Prioritise investment in <u>existing</u> assets and facilities to make sure they are safe, <u>accessible</u> to everyone and can be <u>fully utilised</u> .	Deliver	30	1	
Universal design	Future population: Ensure the needs of Banyule's changing and increasing population are considered in planning for infrastructure.	Deliver	25 Comment: <i>Love the idea, struggling with wording. Universal design approach → put this in wording.</i>	3	
Asset distribution	Ensure <u>equitable distribution and upgrade</u> of assets and facilities when planning.	Deliver	30		
Prioritising existing versus new assets	Prioritise maintaining existing assets and facilities to make sure they are <u>adaptable</u> and <u>fit for purpose</u> for <u>multiple community needs</u> .	Deliver	30		

Table 14: Priorities and level of support voting results for Theme 5: Our thriving local economy

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Growth	Support and mentor businesses, philanthropy and not for profits, especially new initiatives to become sustainable and scalable.	Partner and deliver	19	11 Comment: <i>And inclusive.</i>	
Aging population	Support the older population to maintain, upskill and re-enter the workforce.	Deliver and partner	18 1 between 'love it' and 'can live with it'.	7 Comment: <i>Couldn't this be for everyone?</i>	2 between 'can live with it' and 'loathe it' Comment: <i>Not all older people can work through in any job. Needs to be considered.</i>
Youth employment	Develop and invest in youth employment opportunities to upskill and connect young people to employers.	Deliver and partner	29	3 Comments: <i>Address other barriers to employment e.g. children, language barriers. Need more disability employment opportunities and help local businesses adapt to employ disabled people.</i>	
Arts and culture	Find innovative ways to use vacant or underutilised spaces for arts and cultural endeavours.	Deliver and partner	21	7 3 between 'Love it' and 'can live with it'	
Promotion	Increase the promotion of businesses, employment and volunteering opportunities through different forms of communication such as social media and promotion in the Banyule banner.	Partner and deliver	24	4	2 1 between 'Can live with it' and 'Loathe it'
Connect	Provide opportunities to network with other Banyule businesses, share knowledge and collaborate.	Deliver	14	13	
Connection	Make better use of existing assets and shops in business and retail precincts to activate spaces, connect people, encourage street activity and strengthen the local economy.	Deliver and partner	22	3 1 between 'Love it' and 'can live with it'	1

Table 15: Priorities and level of support voting results for Theme 6: Our trusted and responsive leadership

Category	Priority	Council's role	Love it	Can live with it	Loathe it
Community Planning	Support and empower community to participate in simple planning and set priorities to inform decision making for their local area.	Partner	23	6	1
Communicate	<u>Step 1: Develop</u> new and varied communication methods to increase engagement and reach the Banyule community. <u>Step 2: Share</u> with the community Council's work and how Council is progressing in simple and meaningful ways that everyone can access and understand. Example: Push optional text notifications, Banyule App: Push information on activations, events, consultations.	Deliver	17 Comment: <i>Maybe some of these are the "how" e.g. the actions?</i>	11 Comment: <i>Bit complex</i>	1 Comment: <i>With its stepped-out process, it doesn't fit with the other recommendations. So supports the comments in your report around - seems to be "how". They were happy with the first sentence covering the board sentiment</i>
Financial principles	Council to seek transparent alternative revenue sources to minimise the financial burden of rates on residents including appropriate public/private investment.	Partner	24	4	
Education	Inform and educate the community on the role of Local Government and other tiers of Government.	Deliver	20	9	
Emergency funds	Maintain a sustainable buffer of emergency funds to mitigate the impact of emergency events. (Need to define level of funding-community wide/individuals)	Deliver	22	6	2 between 'Can live with it' and 'Loathe it'

2.7. Community Vision status and proposed next steps

Michael Beattie from Council presented an update on the Community Vision theme descriptions that were updated in Session 1. Michael shared about the journey so far, feedback from an online vote, and the following proposed changes:

- Remove ableist language from Theme 1 – aspirational words like ‘fit’ and ‘healthy’.
- Not have a new theme for health and wellbeing.
- Shorten all the descriptions.

There was an opportunity for any questions prior to table discussions and a digital vote to gauge the ThinkTank’s level of support for these proposed changes.

The following comments and questions were shared with the whole group:

- *If we do the seventh theme, would we need to do this process again?*
- *There was contention during the table discussion about both the old and new language being an aspiration.*
- *Instead of not creating a new theme, can we adjust the Theme 1 heading to include health and wellbeing?*

2.7.1. Vote

A total of 27 ThinkTank members participated in vote about their level of support for the proposed changes.

The results are outlined in Table 16.

Table 16: Average level of support for the proposed changes to the Community Vision theme descriptions

Proposed change	Average (out of 10)
Revised language in Theme 1 and no new Theme 7 for health and wellbeing (remove ableist language)	7.8
Shortened descriptions, noting that sentiment and intent has not been changed.	8.6

2.7.2. Next steps

Due to an overarching level of support for the proposed changes, Council provided the ThinkTank members with the updated Community Vision theme descriptions which included the proposed changes. ThinkTank members were invited to take these packs away and compare the long and short descriptions before Session Four.

2.8. Overview and volunteers for Session Four presentation

Capire shared the need for seven volunteers to present the Community Vision priorities and cross-cutting principles to the Councillors during Session Four. After table discussions, seven ThinkTank members volunteered:

- Regina: Theme 1 priorities
- Evander: Theme 2 priorities
- Josephine: Theme 3 priorities
- Deborah: Theme 4 priorities
- Mikaela: Theme 5 priorities
- Marcello: Theme 6 priorities
- Logan: Principles.

3. Parking lot and questions on notice

The following questions and comments were raised as questions on notice or topics not related to the Panel's remit:

- Have safe and accessible public toilets, and more seating around areas/walking spaces etc. Especially for older people and people who have disabilities or can't walk for too long.
- Can Council do something regarding the increase in vape/smoke stores, especially near schools?
- Accessibility: What does the definition include?
 - Financial accessibility? Physical disability? What else?
- Cultural: Reaching/connecting with Elders during community consultation process to ensure their views are heard.
- Lower Heidelberg Road traffic lights and access to the Ivanhoe pool.

4. Next steps

The next steps in the Banyule Community ThinkTank process are:

- Finalise the principles and the Community Vision Theme descriptions, discuss Council communication, prepare for the presentation and present the ThinkTank outcomes to the Councillors. This will occur in the final ThinkTank session on 7 December 2024.

Appendices

A.1. Session Three slides



ThinkTank Session 3

Consolidation of Thoughts

Mayor's welcome

Cr Elizabeth Nealy

Acknowledgements

Banyule City Council is proud to acknowledge the Wurundjeri Woiwurrung people as traditional custodians of the land and we pay respect to all Aboriginal and Torres Strait Elders, past, present and emerging, who have resided in the area and have been an integral part of the region's history.

Diversity statement

Our community is made up of diverse cultures, beliefs, abilities, bodies, sexualities, ages and genders. We are committed to access, equity, participation and rights for everyone; principles which empower, foster harmony and increase the wellbeing of an inclusive community.

Who is in the room?



Community ThinkTank

A representation of the diversity of the Banyule community



Council team

Here to share critical information and provide ongoing content support.



The Capire Team

Independent facilitators

Housekeeping



Please turn your mobile phone on silent



Please no personal photography or filming



We have set times for morning tea, lunch and afternoon tea. Please help yourself to tea and coffee at any time.



Take note of emergency exits and toilet location

Housekeeping



Covid-safe & general health practices

- If you are feeling unwell, please go home
- Use the hand sanitiser provided
- If you are more comfortable wearing a mask, please do so



What can you share?

Feel free to talk to family and friends about the process in general but to respect the process we ask that you don't share any aspect of the Panels work on social media, with the media or members of Council.

Support and resources

- Central Contact – Karol Anfuso and project staff
- Central information point – [Shaping.Banyule.vic.gov.au/ThinkTank-members](https://shaping.banyule.vic.gov.au/ThinkTank-members)
- Regular updates
- Participant Packs, Findings Reports, other key documents
- Support in between sessions and during sessions

ThinkTank Journey



The promise

Council will look to you for advice and innovation to come up with solutions to challenges Council and people in Banyule are facing. Your advice will be incorporated into final decisions to the maximum extent possible.

ThinkTank remit

The Banyule Community ThinkTank will identify clear priorities and principles for Council over the next four years. Members will be provided with up-to-date information to support their informed conversations with other ThinkTank members, before making recommendations to Councillors based on what members agree should be Council's priorities for inclusion in its Council Plan and Public Health and Wellbeing Plan and other strategic documents.

Principles to work together

- **Listening** - We will actively listen while others are speaking, ensuring everyone gets an opportunity to share their views.
- **Speaking and communicating** - We will accept all ways people would like to communicate, verbally and in written form, and consider the way we speak to ensure everyone feels safe and comfortable.
- **Respect** - We will respect everyone in the room and acknowledge the way we all play a part in shaping Banyule, particularly our elders who have a wealth of experience to share.
- **Acceptance and inclusion** - We will actively include everyone in the room in acknowledgement that the diversity of our experiences and communities will mean that issues may impact us differently.
- **Curiosity** - We will maintain a curious mindset to enable learning and unlearning to challenge our assumptions, even when this is hard or uncomfortable.
- **Focus** - We will remain focused on our objectives to find the best outcomes for all of Banyule.
- **Decision making** - We will make decisions by voting with a majority.

Agenda

Time	Item
9:30am	Welcome
	Energyiser
	Outcomes from Session 2 and online discussions
	Morning tea
	Refining priorities and principles (part 1)
12:20pm	Lunch
	Priority voting: Level of comfort
	Refining priorities and principles (part 2)
	Priority voting: Level of support
	Afternoon tea break
	Community Vision status and proposed next steps
	Overview and volunteers for Session 4 presentation
	Wrap up and next steps
4:00pm	Finish

Energiser

Government match-up Bingo

Government match-up Bingo instructions

- Your table will receive:
 - Levels of Government sheets
 - Service cards
- Match the service with the tier of government.
- When you are finished put your hand up and shout bingo!
- The first table to get them all correct wins a prize!

Priorities and principles – where are we at?

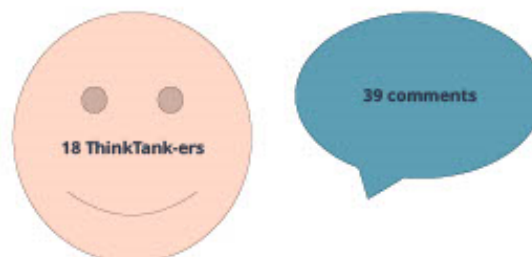
What's happened so far



Online forums - topics



Online forums – your comments



Online forums – asset rating question

How should Council prioritise budget for assets and facilities into the future?

1. Prioritise funding for existing assets, less on new
2. Prioritise funding for new assets, less on existing
3. Prioritise funding for existing assets + invest in new assets when there is a proven community need.

➡ You were asked to rate each option out of 5

Online forums – asset rating question

How should Council prioritise budget for assets and facilities into the future?

1. Prioritise existing assets, less on new – 3.71 / 5
2. Prioritise new assets, less on existing – 2.50 / 5
3. Prioritise existing + invest in new when there is a proven community need – 4.46 / 5

➡ Option 3 added to priorities for your discussion

Emerging priorities

Theme 1 – Inclusive and Connected Community

Social media advocacy
Support and encourage volunteering
Low and no-cost access to community facilities
Programs for men
Programs for young people
Programs for parents with children

Emerging priorities

Theme 2 – Sustainable Environment

Increase waste education
Sustainability as part of capital works tenders
Increase tree planting
Improve air quality

Emerging priorities

Theme 3 – Well-Built City

Housing for growing and diverse population
Integrate development and environment
Appropriate infrastructure
Sustainable and accessible public transport

Emerging priorities

Theme 4 – Assets and Facilities

Consider ageing population
Prioritise budget for existing assets
Invest to increase use of existing assets

Emerging priorities

Theme 5 – Local Economy

Innovate to connect people in retail spaces

Use vacant spaces for art and culture

Emerging priorities

Theme 6 – Responsive Leadership

Diversify communications methods

Inform and educate on local government

Empower community to set priorities

Alternate revenue sources

Public private partnerships

Smart investment

Emergency funds

Emerging principles



Morning tea ☕

15 minute break

Refining priorities and principles (part 1)

Instructions

- Each table will be allocated a Community Vision theme.
- Go to the theme you are most interested in.

Round 1: Add, adapt and refine (40 minutes)

Round 2 : Council's role (35 minutes)

Refined priorities will be voted on.

Round 1 instructions (40 minutes)

- In detail, **review** and **reflect** on the priorities.
- **Add, adapt** or **refine** the theme priorities and principles.

Prompt questions:

- Do these priorities/principles still resonate with you?
- Is there anything missing?
- Are there any that could be consolidated or refined?

Round 2 instructions (35 minutes)

Review the priorities **thinking** about what role Council may play in addressing them.

What is Council's role with each priority?

Prompt questions:

- Are the priorities within Council's control?
- What role would Council play in addressing them?
- What would success look like?

→ Write each refined priority on a voting worksheet

What is Council's role with each priority?



Deliver

Council delivers services, programs and projects to achieve the aims of its plans, strategies and Community Vision.



Advocate

Council advocates to other levels of government on behalf of the community to deliver better outcomes for Banyule.



Partner

Council brings together and works with other organisations, agencies and community groups to get better outcomes for Banyule.

After lunch

1. Priority voting: Level of comfort
2. Final refinement of priorities
3. Priority voting: Level of support
4. Community Vision status and proposed next steps
5. Overview and volunteers for Session 4 presentation

Lunch

30 minutes

Priority voting

Level of comfort

Priority voting: Level of comfort

What is your level of comfort with each priority?

- *Very comfortable*
- *Comfortable*
- *Neutral*
- *Uncomfortable*
- *Very uncomfortable*
- *Don't know/Can't say*

If you vote *Very uncomfortable*, *Uncomfortable*, *Neutral* or *Don't know/can't say*: **Share why you chose this response.**

Refining priorities and principles (part 2)

Instructions

Go back to the same theme you were at for refinement part 1.

Round 1: Review vote and adjust based on feedback (20 minutes)

Round 2 : Using data for Banyule in 2041, consider the priorities of Banyule in the future (25 minutes)

- Will the priorities respond to what Banyule is expected to look like in 2041?
- Are there any additional priorities you'd like to add?

→ Write each refined priority on a voting worksheet

Priority voting

Level of support

Priority voting: Level of support

What is your level of support with each priority?

- *Love it*
- *Can live with it*
- *Loathe it*

Afternoon tea

10 minute break

Status and proposed next steps

Community workshops

ThinkTank
Session 1

► **Online vote**

Some feedback from the online vote...

- Remove words like 'fit' and 'healthy' which are not a choice for many people – ableist language.
- Theme for 'Health and Wellbeing' needed because of this language.

- To make more accessible, more readable

Table 1: *Key descriptive statistics: Staff and Services*

Key words: *Chlamydia trachomatis*; sexually transmitted infection; screening; cervical cancer; cervical intraepithelial neoplasia

- [illegible]

Table 1 Proposed classification

4. Welche Aufgaben haben die folgenden Bauteile?
a) Die Pleurae schützen die Lunge vor Verletzungen und Reizungen.
b) Die Lungenarterie transportiert sauerstoffreiches Blut zum Herzen.
c) Die Lungenvene transportiert sauerstoffreiches Blut zum Herzen.
d) Die Bronchien transportieren Luft in die Lunge.

- [illegible]

Theme 1 - long description following ThinkTask Session 11

Handballgame = "Hand" = "touch" and "ball" = "round and rounded community where everyone has to get work and also economic and political are valued and are enjoyed."

By 2011, *Kanyasulkam* is to identify as a forum, include, respectful and vibrant community and people from all backgrounds, genders, sexualities, cultures, beliefs, ages and abilities of transnational.

- We celebrate, respect and have been challenged and been able to transfer culture, knowledge and people and events in suggesting self-determinations.
- We consistently use and create an environment and place to extend the multiplicity by people of all backgrounds and experiences. There are no barriers to inclusion or participation.
- We maintain our true orientation for the outdoors, open space and greenery.
- We are accessible and have access to health and healthcare.

Table 1 - proposed short description

Humanitarianism is about, **not** about a faith community where diversity and inclusion are celebrated and encouraged.

- **Workforce analysis** from demographic and socioeconomic characteristics and segment analysis
- **Industry, sector and services** an external and economic analysis of external environment
- **Business environment** a continuous feed back after they have set up a business
- **Internal environment** a business and internal factors affecting performance
- **External environment** a business and external factors affecting performance

1. Remove ableist language from Theme 1 = aspirational words like 'fit' and 'healthy'.
2. *Not* have a new theme for health and wellbeing.
3. Shorten all the descriptions.

If you agree:

- We will give you revised short descriptions to take away to review
- Come back and vote in Session 4.

capire

Community Vision – discussion

Discuss at your tables

1. Views on removing ableist language from Theme 1.
2. Views on not creating a new theme for health and wellbeing.
3. Views on shortening the long descriptions to make more accessible.

Community Vision – online vote

1. Scan the QR code
or
Go to www.menti.com and put in code 1576 8220
2. What is your level of support for:
 - a. Revised language in Theme 1 and no new theme
 - b. Shortened descriptions, noting that sentiment has not been changed.



Session 4 presentation

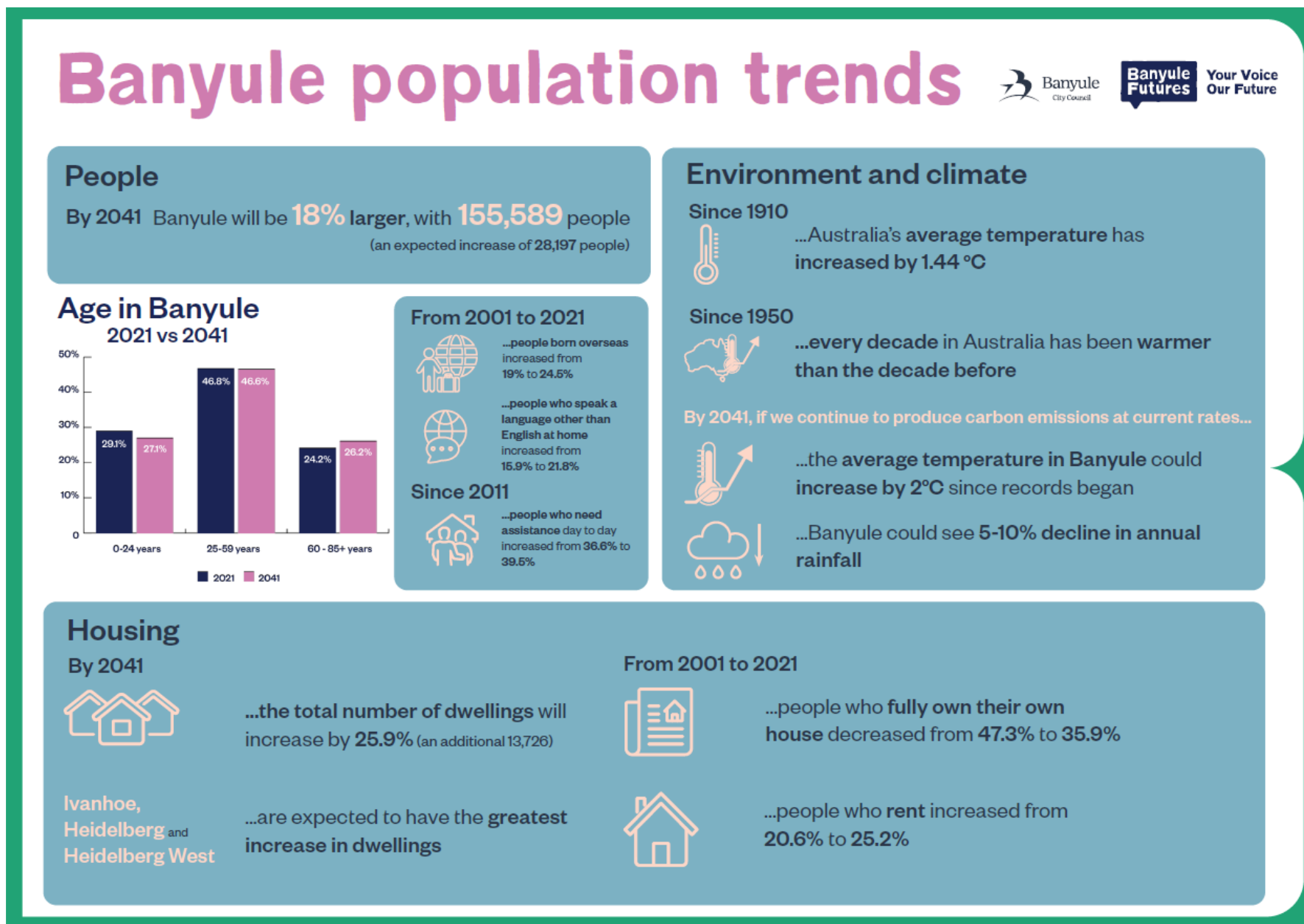
Session 4 presentation

- Seven presenters needed
- 6 volunteers: Priorities per Community Vision theme
 - 1 volunteer: Principles

Next steps

- Collation of principles
- Session Four: **Next Saturday (7 December 2024)**
 - Principles and vision theme description: refinement
 - Council communication
 - Presentation preparation
 - Presentation to Banyule Councillors and Executives

A.2. Banyule population trends



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Capire acknowledges
and deeply respects the
Wurundjeri people and
the Traditional Owners
of the Victorian land.



capire