The Banyule Plan 2025–2029

Banyule City Council



Banyule Futures

Your Voice
Our Future



Contents

Acknowledgement of the Traditional Custodians	3
Message from our councillors	4
Council's key initiatives	5
Banyule's Council	6
Banyule's wards	7
Mayor and CEO message	8
Purpose of the Banyule Plan	10
How the Banyule Plan was developed	11
Our Banyule community	14
Snapshot of Banyule City Council	17
The Banyule Community Vision 2041	18
Community vision – Describing the Future	20
What is on the horizon	25
Health and Wellbeing Plan 2025–2029	26
Our Integrated Strategic Planning and Reporting Framework	30
How we deliver on the Community Vision	31
Priority theme 1: Our Inclusive, Healthy and Connected Community	32
Priority theme 2: Our Sustainable Environment	40
Priority theme 3: Our Well-Built City	48
Priority theme 4: Our Valued Community Assets and Facilities	54
Priority theme 5: Our Thriving Local Economy	60
Priority theme 6: Our Trusted and Responsive Leadership	64
How we review and update	72
How we report our progress	72
Glossary of terms	73
Appendix A – Accessible long description of the Banyule Community ThinkTank	74
Appendix B – Accessible long description of the Banyule community	75
Contacting Banyule City Council	78

Acknowledgement of the Traditional Custodians

Banyule City Council is proud to acknowledge the Wurundjeri Woi-wurrung people as Traditional Custodians of the land and we pay respect to all Aboriginal and Torres Strait Islander Elders, past, present and emerging, who have resided in the area and have been an integral part of the region's history.

Diversity statement

Our community is made up of diverse cultures, beliefs, abilities, bodies, sexualities, ages and genders. We are committed to access, equity, participation and rights for everyone: principles which empower, foster harmony and increase the wellbeing of an inclusive community.

Image | Malahang Festival 2023 – Murrundaya Yepengna Performance – photo by Andreas Weiss.

Message from our councillors

We're excited to present the Banyule Plan 2025–2029 (the Banyule Plan) which sets our strategic direction and priorities for the next four years. It's a plan for Banyule that responds to the needs of our community today and positions us for the opportunities and challenges that we'll face in the future.

The Banyule Plan is made up of three key documents:

- The Banyule Community Vision 2041 (the Community Vision) – the big-picture goal that underlines all our work over the next four years.
- Banyule Plan – the strategic plan that details how we'll work towards the Community Vision.
- Health and Wellbeing Plan – our objectives for safeguarding and enhancing community health and wellbeing.

With ongoing economic and societal challenges facing our community along with state and federal elections, it is essential that Council work in partnership with other levels of government, community members and organisations and the private sector to make a positive impact on people that live, work, visit and do business in Banyule.

We take our role as councillors very seriously. We'll remain accountable through transparency and ongoing communication with you around our decisions and actions, sharing our stories via the Banyule Banner and our other communication channels, as well as formally reporting on our progress in the Banyule Story, our annual report.

We are committed to ongoing engagement with our community to ensure our priorities remain aligned and responsive to local needs. This partnership is continuous, and we will keep finding ways to strengthen it.

Thank you to everyone who helped shape the Banyule Plan. We've heard your feedback – and we'll make sure it's put to good use.

We look forward to working with our community and partners to create Banyule's shared future and successes.



Image | Representing our community – Banyule's nine councillors.

The following individuals have been elected to represent the community for the 2025–29 period (pictured from left to right): Cr Mary O'Kane (Olympia Ward), Cr Elizabeth Nealy (Beale Ward – Mayor), Cr Mark Di Pasquale (Bakewell Ward), Cr Rick Garotti (Grimshaw Ward), Cr Alison Champion (Sherbourne Ward), Cr Peter Castaldo (Griffin Ward – Deputy Mayor), Cr Alicia Curry (Ibbott Ward), Cr Alida McKern (Chelsworth Ward), Cr Matt Wood (Hawdon Ward).

Council's key initiatives

As councillors, we have identified the following key initiatives that we will focus on delivering over the next four years.

The Banyule Delivery Plan 2025–2029 (the Banyule Delivery Plan) and our ongoing service delivery play a critical role in how these key initiatives will be addressed. Through the actions and strategies of Council, you will see practical and specific examples of these initiatives being brought to life. Each year as part of our community reporting we will demonstrate what has been and is being done to make an impact on these key initiatives.

Financial sustainability

With inflation and cost of living pressures impacting everyone, our focus is on sound financial management that supports us to deliver value for money services and projects, while paying down debt and returning the overall budget to surplus. We are focused on doing this while continuing to take the pressure of those doing it tough through hardship and support arrangements.

Environmental action

We've got bold plans to increase our overall tree canopy by 30%, to protect and enhance our biodiversity and reach zero emissions by 2028. We will continue to develop projects and programs that get us to these targets while also supporting the community to work towards a sustainable and green future that protects and improves the green spaces that we all know and love.

Local business support

We'll continue to work alongside and in partnership with our small business community and broader business sector to create a thriving economic environment and opportunities for business to grow sustainably and succeed.

Advocating for community needs

We remain committed to advocating on behalf of our community including:

- Securing funding to deliver a major upgrade at Ivanhoe Aquatic and a West Heidelberg Integrated Services Hub to meet the growing needs for community services, food relief and support
- Minimising the impact on residents during the North East Link (NEL) construction and working with the Victorian Government to get good project outcomes and an upgrade to the Watsonia Train Station in line with the NEL project construction
- Better transport connections with improved walking, cycling and public transport within Banyule and beyond.

Improved community assets and projects

Each year our capital works program continues to upkeep our roads, footpaths and drains as well as delivering important community assets and projects that improve community safety, amenity and the appeal of local places.

Health and wellbeing

We will focus on improving access to healthy food, improving mental health, addressing family violence and creating opportunities for people to be active, included and connected.

Housing and homelessness

Too many people are still struggling to have a roof over their heads, and we've seen an increase in people experiencing homelessness, along with a gap in critical services for those needing help. We will continue to work with government and other partners to find ways to increase housing in the right areas and offer support for those that need it most.

Banyule's Council

Each of the City of Banyule's nine Council wards are represented by a councillor, elected for a four-year term of office.



Cr Elizabeth Nealy

Mayor
Beale Ward
Elected 2020 (Current term expires October 2028)
Mayor 2021/2022



Cr Peter Castaldo

Deputy Mayor
Griffin Ward
Elected 2016 (Current term expires October 2028)
Mayor 2022/2023



Cr Alison Champion

Sherbourne Ward
Elected 2016 (Current term expires October 2028)
Mayor 2019/2020
Deputy Mayor 2018/2019, 2021/2022



Cr Alicia Curry

Ibbot Ward
Elected 2024 (Current term expires October 2028)



Cr Mark Di Pasquale

Bakewell Ward
Elected 2012 (Current term expires October 2028)
Mayor 2017/2018
Deputy Mayor 2016/2017



Cr Rick Garotti

Grimshaw Ward
Elected 2012 (Current term expires October 2028)
Mayor 2020/2021
Deputy Mayor 2019/2020, 2023/2024



Cr Alida McKern

Chelsworth Ward
Elected 2020 (Current term expires October 2028)
Deputy Mayor 2022/2023



Cr Mary O'Kane

Olympia Ward
Elected 2024 (Current term expires October 2028)



Cr Matt Wood

Hawdon Ward
Elected 2024 (Current term expires October 2028)

Banyule's wards

Banyule is made up of nine wards of similar population size with identifiable and unique characteristics. Each ward is represented by a single councillor.



Figure 1 | Map of Banyule City Council showing the boundaries and suburbs of its nine councillor wards

Mayor and CEO message



The Banyule Plan is our main guiding document that will shape everything we do here at Council, all for the benefit of our diverse community.

Most importantly, everything in this plan has been shaped by our community's voice, wisdom and insights.

The Banyule Plan has a focus on keeping Banyule in a secure and sustainable financial position while we deliver important projects and services that meet the needs of our diverse community. To do this, we are finding savings and efficiencies wherever possible while continuing to evaluate our programs and activities to ensure that we are meeting community needs and delivering value for money.

The Banyule Delivery Plan outlines in more detail how we will continue to provide the services and facilities that people need now, while also working towards the future needs of our growing community. This includes finishing important projects like the Watsonia Town Square, Olympic Park Pavilion and Rosanna Library, and upgrading existing facilities like Macleod Park Pavilion, Anthony Beale Pavilion to make them more accessible and multi-purpose.

Our day-to-day work of maintaining community assets and providing services includes some significant numbers: we deliver 4.4 million bin lifts per year and provide waste services to over 55,000 properties. We mow the equivalent of 250 MCGs each month in summer, and maintain 667km of roads, 989km of footpaths and 1,034km of kerbs.

Our Health and Wellbeing Plan is integrated with the Banyule Plan to shape the way we safeguard and enhance community health and wellbeing. Our role in people's health and wellbeing is extensive, and includes providing services and infrastructure – everything from facilitating 5,000 visits to our Maternal and Child Health Centres each year, to ensuring that what we build supports active living for people of all abilities.

We remain focused on delivering great customer experience and being an organisation that is easy to connect with and that designs and improves our services to be easy to use and responsive. We're committed to providing regular and transparent reporting to keep the community informed of Council's progress. We measure our performance using both Council (organisational) and community key performance indicators for each priority theme in the Banyule Plan.

This Banyule Plan is the result of a collaborative effort from every part of Council, and we acknowledge every staff member and councillor who has contributed – in addition to our very engaged community.

As Mayor and CEO, we take great pride in leading a Council and organisation that is responsive, innovative and focused on delivering excellent services. The passion, skill and care that councillors and Banyule staff bring to work each day is what drives our success. We are confident that the initiatives outlined in this Plan chart a course towards a successful and positive future for Banyule.

We are excited for what's to come as we progress work to achieve our Community Vision 2041 – and we are proud to be on this journey with our community, councillors and staff.

Cr Elizabeth Nealy
Mayor

Allison Beckwith
Chief Executive Officer

Purpose of the Banyule Plan

The Banyule Plan has been developed to show how valued community input has shaped our planning for the desired future, helping us work towards clear goals, identify key focus areas and deliver services and activities that will bring us closer every year towards the Community Vision.

The Banyule Plan 2025–2029

(Three key documents combined)

1

Community Vision

Six priority themes and descriptions of the desired future. It serves as the 'North Star' guiding Council's work over the next four years.

2

Banyule Plan

Council's key strategic plan, which uses the Community Vision to identify programs, services and initiatives to meet current and future community needs.

3

Health and Wellbeing Plan

Council's strategic plan that outlines Council's primary priorities and objectives for safeguarding, enhancing and promoting community health and wellbeing within the municipality.

Our Delivery Plan

The Banyule Delivery Plan details the initiatives and services Council will deliver based on the priority themes in the Community Vision. It addresses ThinkTank priorities and aligns with existing key strategic planning documents, policies and plans in the Banyule Plan. The Banyule Delivery Plan directly supports Banyule's health and wellbeing priorities for 2025–29 and outlines Council's actions on climate change.

Our performance

Our progress on the six long-term priority themes in the Banyule Plan and the Community Vision is measured using both organisational and community key performance indicators (KPIs) for each priority theme. These indicators identify data sources (such as the biennial Community Views precinct survey, Australian Bureau of Statistics, .id (informed decisions) community profiles, REMPLAN or other reliable statistics to quantify progress.

How the Banyule Plan was developed

Hearing your voices

Building on the foundation of the first Banyule Community Vision created in 2021, Council began the process of revisiting the Community Vision to ensure it aligns with our community's evolving values, aspirations and priorities.

Council conducted research and checked in with the community on our findings. The community shared their thoughts on local priorities, concerns and desired projects. A representative group of the Banyule community, known as the Banyule Community ThinkTank (a mini-Banyule), met online and in four workshops to learn, discuss, collaborate and provide recommendations for Council's planning for the next four years and beyond.



Image | Community members engage in a discussion on the Community Vision priority themes during a ThinkTank session.

Banyule ThinkTank

The **Banyule Community ThinkTank** helped to deepen Council's understanding of what's needed locally and where to focus Council's attention. The group was a mini-Banyule and included people from all backgrounds and lived-experiences.

With the support of newDemocracy Foundation, a random selection process took place from over 400 applications to identify **55 ThinkTank members.**

A bit about our participants

ThinkTank participants

Selected	Target
55	50

Gender

Male
Selected **25 people**
Target **24** people

Female
Selected **27 people**
Target **24** people

Gender diverse
Selected **2 people**
Target **2** people

A Gender Impact Assessment (GIA) was completed on the Banyule Council Plan 2021–2025 in preparation for the design of the Banyule Plan. The assessment considered potential gendered impacts and the findings helped informed the development of the Banyule Plan.

Age

	Selected	Target		Selected	Target
12–17	3	4	50–59	8	7
18–24	4	5	60–69	6	6
25–34	10	8	70–84	10	7
35–49	14	12	85+	0	1

Housing

	Selected	Target
Own	35	36
Rent	13	11
Social	3	3
Live with family	3	0

Suburb

	Selected	Target		Selected	Target
Briar Hill	2	1	Lower Plenty	2	2
Bundoora	4	4	Macleod	2	3
Eaglemont	2	2	Montmorency	5	4
Greensborough	5	6	Rosanna	5	3
Heidelberg	3	3	St Helena, Eltham, Eltham North	2	2
Heidelberg Heights	3	3	Viewbank	3	3
Heidelberg West, Bellfield	3	3	Watsonia	3	2
Ivanhoe	5	5	Watsonia North	2	2
Ivanhoe East	1	2	Yallambie	2	2

Access and equity

7 ThinkTank members were born overseas and speak a language other than English at home

13 ThinkTank members live with a disability, inclusive of mental illness

7 ThinkTank members are from an LGBTIQA+ community

2 ThinkTank members are of Aboriginal or Torres Strait Islander descent

Figure 2 | The representative community sample that made up the 'ThinkTank'. For an accessible long description, see Appendix A.

To ensure the Community Vision and the Banyule Plan truly reflect the voice of Banyule, it was essential to gather direct input from our community. Council provided many ways for the community to engage and share their voices.



Figure 3 | Methods Council use to engage and gather direct input from the community

By the end of the fourth session, the mini-Banyule group, the '**ThinkTank**,' developed and presented three outcomes to the newly elected Banyule councillors:

1. Revised Community Vision theme descriptions for each of the six vision themes.
2. Recommended 34 priorities for Council to focus on for the next four years.
3. Recommended nine principles to guide how Council operates over the next four years.

You can read the full report and recommendations of the ThinkTank session outcomes.

Banyule Futures Your Voice Our Future

Figure 4 | The Banyule Futures logo

Our community ThinkTank – your voice



Thank you

Councillors would like to thank and acknowledge every community member who has taken the time to share with us what is important to them in Banyule. Thousands of community members from across Banyule have provided their views through surveys, workshops, pop-ups and online. These insights have been shared with enthusiasm and passion for our community's future.

Thank you also to our Council staff, local community groups, organisations and businesses who contributed and worked to ensure as many voices as possible were heard in developing The Banyule Plan.

Image | ThinkTank members, Council staff and councillors gathered to share ideas and shape Banyule's future together.

Our Banyule community

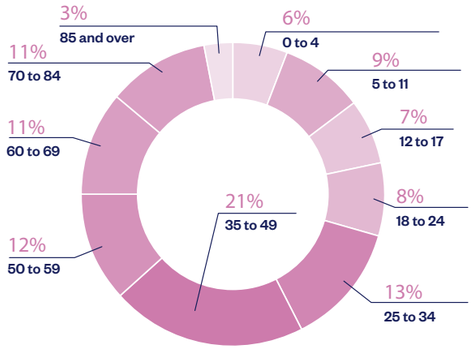
Population



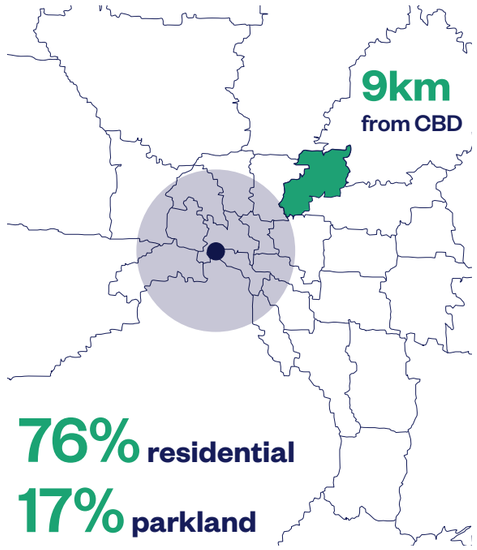
Banyule is a community of **131,931** residents (2024)

and is forecast to grow to **161,397** by 2046

Age groups



Land use



76% residential

17% parkland

7% other

Approx. 890 hectares of public open space

Households

There are over **49,000** households

2.5 **people** — average household size

Household types

33% Couples with children

25% Couples without children

24% Lone person households

10% One parent families

70% Households purchasing or fully owning their home

22% Renting - private

4% Renting - social housing

1,262 residents accessed specialist homelessness services, 56% **female**, 44% **male** (2023–24)

Diversity in Banyule

24% of residents were born overseas

22% speak a language other than English at home

6% of **female** and **5%** of **male** residents need assistance, due to disability

871 residents identify as Aboriginal and/or Torres Strait Islander

12% of adults identify as LGBTIQA+

Economy in Banyule

11,433 businesses

55,168 jobs

$7.6 billion Gross Regional Product (GRP)

Main industries

- **Health care and social assistance**
- **Construction**
- **Education and training**
- **Retail trade**

Health and wellbeing in Banyule

$2,016 per week is the median household income (2021)

17% of residents aged 15+ earn $2,000 or more per week, 11% of **females** and 23% of **males** (2021)

11% of **female** and **7%** of **male** residents have a mental health condition (2021)

67% of **female** and **73%** of **male** residents participate in at least one sport and recreation activity (2022)

7% of adults ran out of food and couldn't afford to buy more (2023)

8% of households accessed at least one service due to financial hardship (2022)

29% of adults consumed sugar-sweetened beverages daily or several times per week (2023)

14% of adults report 'High, or very high' levels of psychological distress (2023)

38% of adults did at least 150 minutes of moderate to vigorous physical activity per week (2023)

14% of adults smoke tobacco or vape (2023)

34% of adults report sitting for eight hours or more every weekday (2023)

14% of adults experienced discrimination in the last 12 months (2023)

11% of residents are older lone-person households aged 65+, 70% **female** and 30% **male** (2023)

$4.8m was lost on average each month to electronic gaming machines, or $566 per adult each year (2023–24)

24% of adults experience loneliness (2023)

26% of adults report a very high life satisfaction (2023)

Services statistics and area highlights

10,000+
visits to Barrbunin Beek Aboriginal Gathering Place (2023–24)

500+
local artists supported through our programs and services (2023–24)

10,000+
young people attended programs and services at Jets Studios and across Banyule (2024)

~500,000
trees assessed, pruned and protected across Council streets, parks, reserves and bushlands (2023–24)

48km²
of **open space** were maintained, which is almost the size of Sydney Harbour (2023–24)

2,100+
planning applications and requests received (2023–24)

4,000+
young people immunised at local schools (2023–24)

2,300+
hours of support provided to carers in Banyule (2023–24)

14,000+
individual visits to Shop 48 at Bell St Mall (2023–24)

~40,000
residents and visitors attended our festivals and events (2023–24)

~5,000
children seen by Maternal and Child Health nurses (2024)

250 MCGs
worth of **grass was mowed** each month in summer and 125 MCGs each month in winter (2023–24)

4.4 million
bins were collected, providing a waste service to 55,000 properties (2023–24)

1.8+ million
visits to our aquatic and recreation facilities (2023–24)

~1,200
food safety inspections and sampling conducted (2023–24)

~100
user groups used Council's community halls (2023–24)

Infrastructure we maintain

667km
of **roads** (2023–24)

1,034km
of **kerbs (**2023–24)

802km
of **drainage pipes** (2023–24)

1,884m
of **open channels** (2023–24)

35,038
stormwater pits (2023–24)

989km
of **footpaths** (2023–24)

78km
of **open space** pathways (2023–24)

55
footbridges (2023–24)

For an accessible long description of these infographics, see Appendix B.

Snapshot of Banyule City Council

Banyule is a vibrant area composed of diverse communities and unique suburbs, each with its own character, needs and priorities.

The Australian Bureau of Statistics has divided Banyule into seven distinct precincts, making it easier to understand and address the specific qualities and needs of each local area.

- North
- North West
- North East
- Mid
- East
- West
- South

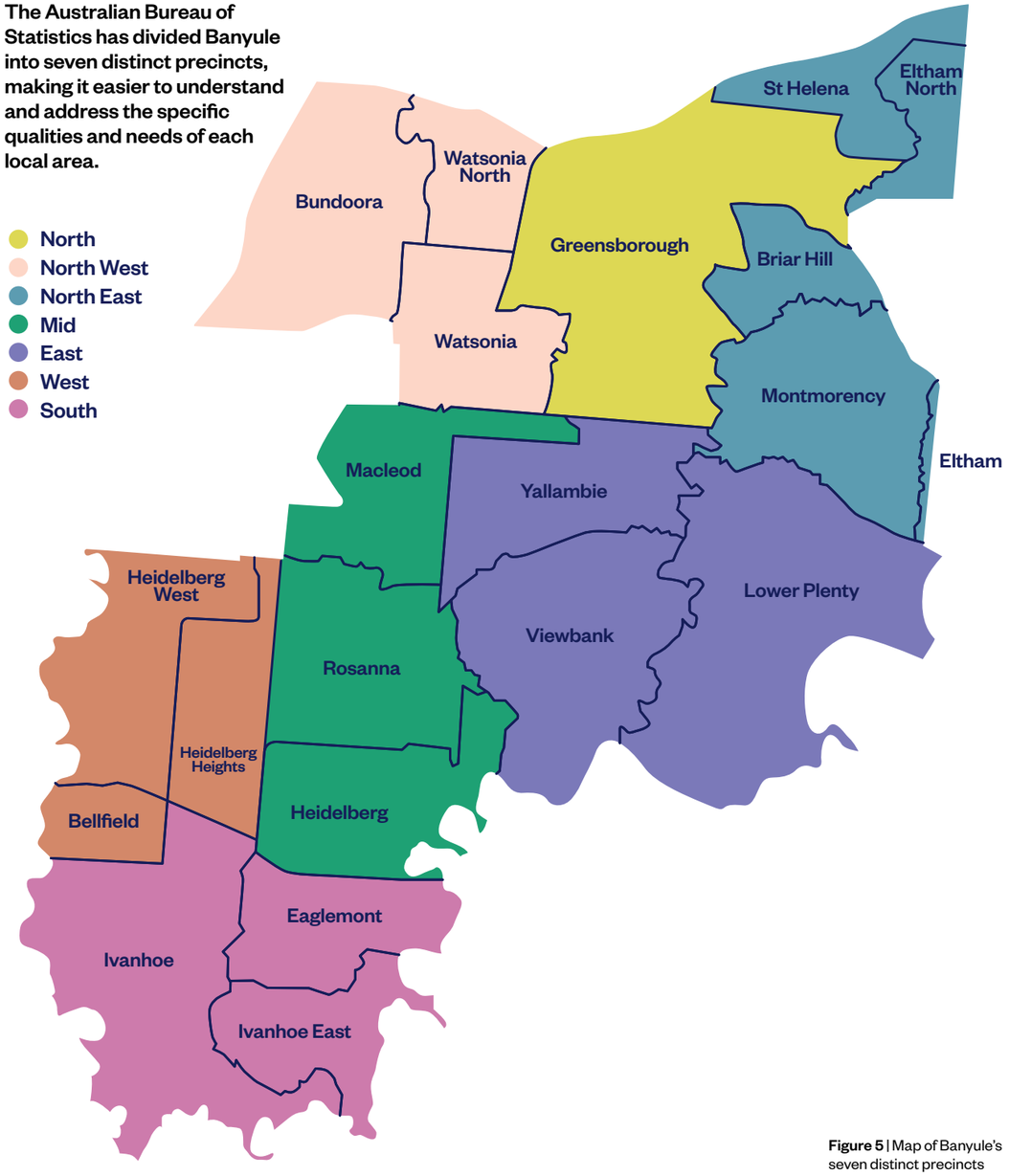


Figure 5 | Map of Banyule's seven distinct precincts and their suburbs

The Banyule Community Vision 2041

We in Banyule are a thriving, sustainable, inclusive and connected community. We are engaged, we belong, and we value and protect our environment.



Figure 6 | The six priority themes of the Banyule Community Vision 2041

The Community Vision was all about listening to our community and working together to shape Banyule's future. In 2021 more than 1,300 people shared their ideas, helping Council understand what matters most to them. Their input guided the creation of a long-term vision for Banyule and continues to shape Council's plans and strategies.

As part of the project, a group of community members came together to co-write the Banyule Community Vision 2041 statement and developed six priority themes that reflect our community's goals and areas of focus. These priority themes were updated as part of the 2024 engagement review of the Community Vision.

Community Vision definitions

Accessible and accessibility

The practice of designing, developing and maintaining facilities, spaces, services and programs that can be used by everyone. This includes removing or minimising physical, sensory, cultural, social, economic, technological and information barriers that might stop people from participating fully and equitably in the community.

Assets and facilities

The buildings, places, open spaces, roads, footpaths, drains and other facilities that the community use and depend on. Many of these are owned and managed by Council, while others are owned and managed by other levels of government or private organisations.

Community

The people living, working, learning and enjoying the Banyule municipality, including community members, residents, business owners and operators, people visiting the municipality, agencies, volunteers, community groups – sharing a common interest and using the services and facilities in the Banyule municipality.

Council

This term refers to both the collective group of elected Banyule councillors and the people who work at Banyule City Council including the CEO, executive staff and the many officers whose role, as stated in the Local Government Act 2020, is to serve its community and provide the programs, services, infrastructure and assets needed for the community.

Everyone

Refers to and recognises the diversity of people in Banyule, as outlined in Banyule's Diversity Statement:

> **"Our community is made up of diverse cultures, beliefs, abilities, bodies, sexualities, ages and genders. We are committed to access, equity, participation and rights for everyone: principles which empower, foster harmony and increase the wellbeing of an inclusive community."**

First Nations and Aboriginal and Torres Strait Islander peoples

First Nations peoples or First Peoples refers to peoples or nations of people connected to an area before colonisation. While these terms have some general acceptance, some individuals or groups of Aboriginal and/or Torres Strait Islander peoples may prefer the use of Aboriginal and/or Torres Strait Islander. These terms are used interchangeably and respectfully in the Banyule Community Vision.

Healthy

In the context of this Community Vision, healthy is not used as an aspirational end point that is the same for everyone, but in a relative sense in which the Community Vision sees everyone achieving their best health and wellbeing.

We

Refers to the community members, residents, business owner and operators, tourists and any person who comes to and has influence over what happens in the municipality.

Community Vision – Describing the future

The following section shows the detailed description of the six priority themes of the Community Vision.



Theme 1

Our Inclusive, Healthy and Connected Community

A vibrant, connected, active and safe community where diversity and inclusion are valued and encouraged.

By 2041, Banyule remains a diverse, inclusive and vibrant community, where everyone feels at home.

- We honour and learn from Aboriginal and Torres Strait Islander cultures and support self-determination.
- Community spaces and services are welcoming and accessible to all, with no barriers to inclusion or participation.
- Banyule is safe and people enjoy nutritious food, lead active lifestyles and experience their best health and wellbeing.
- Our festivals and events are inclusive and reflect our diversity.
- We protect and celebrate our arts and cultural history, offering opportunities for people to connect, participate and be represented.
- Volunteering, education and work encourage and build community connection.
- Valuing people's differences underpins our sense of belonging.
- We recognise the importance of good mental health and emotional wellbeing.



Theme 2

Our Sustainable Environment

A progressive and innovative leader in protecting, enhancing and increasing the health and diversity of our natural environment, where we all commit to playing an active role in achieving environmental sustainability and reducing waste and carbon emissions

By 2041, Banyule is a leader in environmental sustainability and recognised as one of the most sustainable communities.

- Aboriginal culture and Caring for Country principles guide our sustainability efforts.
- Council partners with the community, education and private sectors, investing in solutions to tackle climate change.
- Population growth aligns with sustainability goals, ensuring equal access to natural spaces.
- We are empowered, adaptive, proactive and resilient to climate change.
- Council promotes sustainable transport options and is on the way to being carbon negative, with a circular economy achieving zero waste.
- We are well-informed on waste, food security and climate actions, and Council leads environmental education.
- We protect and strengthen biodiversity reduce species extinction and enhance wildlife corridors and urban vegetation, including managing pets and pests.
- Urban farming and home-grown food practices are supported and encouraged to be the norm.
- Trees, green spaces and the urban forest are abundant and maintained to enhance liveability and neighbourhood character.
- Environmentally sustainable design is central to planning and development, and the use of renewable energy in our homes, businesses and facilities is normal.



Theme 3

Our Well-Built City

A well-planned, sustainable and liveable place that caters for current and emerging communities; where our local character and environment is protected and enhanced.

By 2041, Banyule is a well-planned, designed and built environmentally sustainable city that meets the community's needs.

- Local neighbourhood character, heritage, history and First Nations culture are protected and embedded into planning, thinking and design.
- We are a green city with abundant open spaces, trees and wildlife.
- Spaces are well designed for universal access, and planning decisions consider health and wellbeing.
- The city offers affordable, accessible and sustainable housing options for people's diverse needs.
- Banyule is a network of accessible neighbourhoods, connected by sustainable transport options.
- We encourage and invest in active transport like walking, cycling and community and public transport, and our walking and bike paths are safe and well-connected to the broader community.
- Good design is seen across our city in housing and other buildings.
- Development is sustainable and balanced, preserving grasslands, forests, wetlands, waterways and wildlife.



Theme 4

Our Valued Assets and Facilities

Our community assets, facilities and services, are affordable, sustainable, evenly distributed, safe, accessible for everyone and designed to provide meaningful experiences and connections.

By 2041, our facilities, parks, playgrounds and sports grounds are well maintained and accessible to all.

- Community assets are equitably distributed, culturally safe, inclusive and environmentally sustainable, reflecting local character and ensuring physical safety.
- Built assets are adaptable, well-maintained and meet the needs of our diverse community.
- Multipurpose facilities and libraries offer accessible spaces for connection, learning, work and friendship.
- We take pride in our well-built community hubs, aquatic and leisure facilities and sports centres, which are essential to health and wellbeing.
- Everyone has accessible and safe access to Council and non-Council community facilities.
- Our safe network of bike lanes, paths, roads and public transport connects everyone locally and beyond.



Theme 5

Our Thriving Local Economy

A thriving, resilient, socially responsible, local economy that encourages, supports and advocates for a diverse range of businesses and entrepreneurship, providing local investment and employment opportunities.

By 2041, Banyule is home to a diverse range of local businesses, and everyone has access to quality education and employment.

- We promote and have strong relationships with First Nations businesses, organisations and gathering spaces.
- Economic growth is supported through business partnerships and regional collaborations, and Banyule is a business-friendly destination.
- Start-ups and new business ideas continue to grow and thrive.
- There is investment in local traders and shopping precincts are safe, attractive and a destination for shopping and socialising.
- Local employment opportunities are diverse, inclusive and flexible, supporting work-life balance.
- Innovation and technological advancements are embraced to grow and connect local businesses, and social enterprises are well-established.
- There are diverse education and job training opportunities for people of all abilities and life stages.
- Volunteering is promoted as a valuable contributor to the community and local economy.
- We run events to encourage local business and community connections.



Theme 6

Our Trusted and Responsive Leadership

An innovative, community-driven Council that works collaboratively to achieve agreed place-based outcomes, ensuring all have the opportunity to engage with their Council on local priorities and the future of their community through demonstrated best practice governance, financial sustainability and advocacy on community priorities and aspirations.

By 2041, Council works in partnership with the community in a trusted, transparent, and accountable way.

- We work alongside the First Nations community and recognise Aboriginal self-determination.
- Council is responsive, innovative, customer-focused and delivers excellent services.
- Barriers between Council and the community are reduced through timely and effective communication, making interactions with Council easier.
- Council advocates for community priorities and actively engages the community in decision-making.
- Communities are nurtured to drive positive change for the people they represent.
- Regular and transparent reporting keeps the community well-informed of Council's progress.
- Council is trusted as a socially, environmentally and financially sustainable organisation, working to achieve Banyule's Community Vision.
- People of all ages and backgrounds actively participate in decision-making and civic life.

Principles to guide Council's decision making

The Banyule Community ThinkTank identified clear priorities and principles for Council over the next four years. ThinkTank members were provided with up-to-date information to support their informed conversations with other ThinkTank members, before making recommendations to councillors on Council's priorities for inclusion in the combined Banyule Plan and Health and Wellbeing Plan and other strategic documents.

The ThinkTank identified nine guiding principles to guide Council's work over the next four years:

1. **Prioritise sustainability (Social, Economic, Environmental, Cultural)**
2. **Advocacy with the Victorian and Australian Government and the private sector**
3. **Place-based approach for decision making**
4. **Accessible and inclusive spaces**
5. **Community pride for everyone and Connection to Country**
6. **Transparent and inclusive communication and engagement with communities**
7. **Balancing doing Council's core business with meeting community expectations**
8. **Make space and create opportunities to participate and elevate the voices of people who need it most**
9. **Prioritise climate action, biodiversity protection and support for green spaces and urban forest.**



What is on the horizon

Planning for the future is challenging, and Banyule is impacted by a variety of local and global challenges and trends. Council must continually adapt and respond to the evolving needs and opportunities of our community.

Global/State trends that will influence our future

Trends we are seeing

- Cost of living
- Climate variability
- Visitation rates
- Biodiversity decline
- Wildlife welfare
- Loneliness epidemic.

The key trends shaping local government in 2021 and beyond – Council

- Engaging communities through inclusionary planning and decision-making
- Utilising technology in planning, customer service and administration
- Ensuring both long- and short-term planning underpins resource allocation
- Investing in the circular economy
- Diversifying income sources
- Continuously driving efficiencies.

Spearheading Change: 5 Focus Areas for Local Government in 2024

- Digital transformation for enhanced accessibility
- Fostering cohesion through team connectivity
- Community engagement as a cornerstone
- Building organisational and communal resilience
- Data-driven decision making for future sustainability.



Health and Wellbeing Plan 2025–2029

What is a Health and Wellbeing Plan?

Across Victoria, all councils must address the health and wellbeing needs of their communities through a Health and Wellbeing Plan. This strategic plan outlines each council's primary goals and priorities for safeguarding, enhancing and promoting public health and wellbeing within the municipality.

Banyule Council integrates the Health and Wellbeing Plan into the Banyule Plan, as this approach supports a more holistic and coordinated approach to improving public health and wellbeing. This ensures that public health and wellbeing outcomes are prioritised across all Council activities.

Victorian priority areas for better health and wellbeing

Under the *Public Health and Wellbeing Act 2008*, Council is required to update the plan every four years to align with the Victorian Government's public health priorities.

Council also has health and wellbeing planning responsibilities under the *Gender Equality Act 2020* and the *Climate Change Act 2017*.

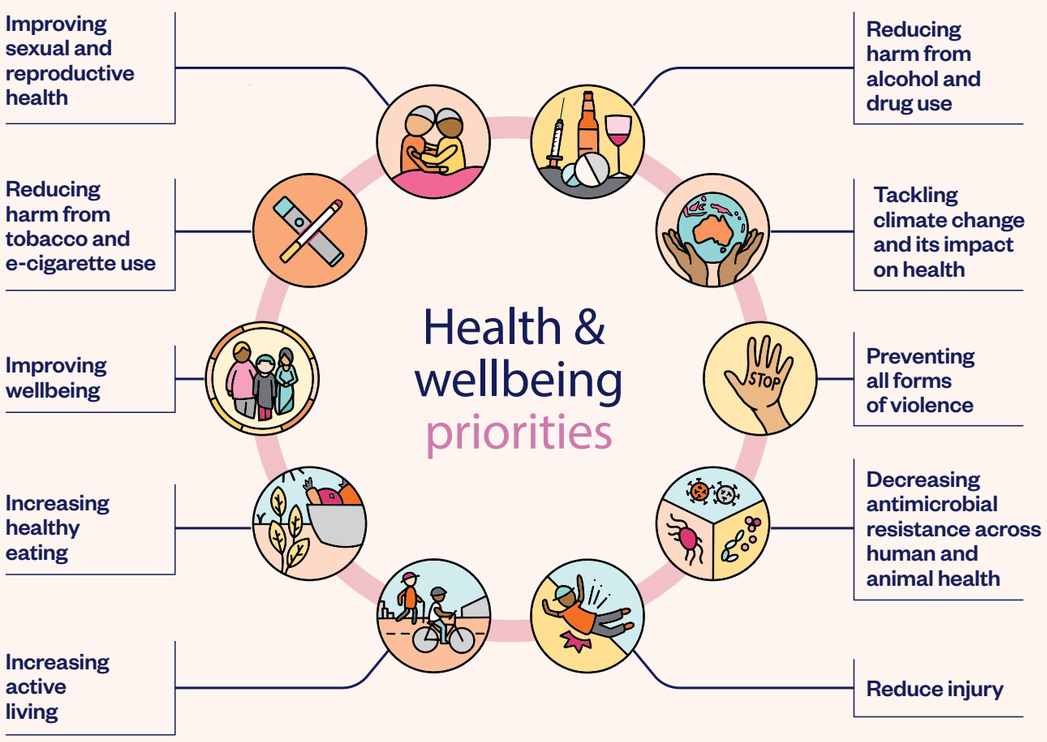


Figure 7 | The 10 Victorian public health priorities

Planning approach

Our health and wellbeing focus areas were shaped by various inputs. Every four years, Council develops a Banyule Population Health Profile to understand health and wellbeing trends and community outcomes. This profile includes data from sources such as the Victorian Population Health Survey, the Banyule Household Survey and the Banyule Living in Place Survey.

Council gathers a broad range of information through community consultation, our partners and research to better understand the needs, experiences and aspirations of our diverse communities.

Four key planning approaches inform the foundations of our work:

- Cultural determinants of health, highlighting the importance of culturally responsive health and wellbeing actions, that respect and respond to the needs of First Nations people. Cultural responsiveness also encompasses the wide range of diverse backgrounds that Banyule residents identify with.
- Social determinants of health, considering factors such as education, housing, employment, socio-economic status and access to healthcare, and how they influence health and wellbeing outcomes and contribute to inequities across different population groups.
- Human rights-based approach to health, ensuring all health and wellbeing actions respect, protect and fulfill the human rights of individuals. This approach emphasises social justice principles of access, equity, and participation, prioritises accountability and aims to eliminate discrimination while promoting the highest attainable standards of health and wellbeing for everyone.
- Life stage approach to health and wellbeing, focusing on critical life stages and transitions:
  - Early childhood (pre-birth to 5 years)
  - Middle years (5 to 11 years)
  - Young people (12 to 25 years)
  - Adulthood (26 to 59 years)
  - Older adults (60+ years).

Health and wellbeing vision and aim

Aligned to the Victorian Public Health and Wellbeing Plan 2023–2027, Council's vision is for all Banyule residents to enjoy their highest attainable stage of health, wellbeing and participation at every age. We strive to improve health equity by providing responsive, inclusive, prevention-focused and culturally safe services that are free from discrimination.

Council has an important role in supporting First Nations people's health and wellbeing including social connection. We recognise that First Nations people's health and wellbeing is foundational for thriving Aboriginal communities.

Health and wellbeing improvement goals

To address the root causes of health and wellbeing inequity, throughout the life of this plan we will:

- Invest in holistic First Nations health and wellbeing, with culture as the foundation
- Focus on biodiversity, healthy ecosystems and a stable climate as the foundations for achieving population-level outcomes
- Place equity at the centre of the design, governance and implementation of preventative health and wellbeing across the life course
- Work with our partners to effect system-level change to address health equity barriers with a focus on evidence-based continuous improvement and outcomes evaluation
- Invest in targeted actions that empower communities to design and deliver relevant, inclusive and unique local initiatives.

Priorities for improved health and wellbeing

Across the life of this plan, we will focus on five key health and wellbeing priorities to promote health equity.

Building Respectful Communities

Building Respectful Communities across Banyule is about creating a culture where everyone is treated with dignity and respect, leading to a safer, more inclusive and supportive community.

In 2023:

— Feeling safe was a top priority for 71% of Banyule residents

— 14% of Banyule residents reported they experienced discrimination, and this rate was significantly higher for several identity groups.

In 2024, the Banyule community asked for:

— Actions that promote respect, understanding, safety and inclusion

— Equitable opportunities to participate in community and civic life

— Festivals and events celebrating different cultures.

Lifelong Healthy Habits

By encouraging the establishment of Lifelong Healthy Habits, we can foster a healthier, happier and more sustainable future for all Banyule residents.

In 2023:

— Gambling losses to electronic gaming machines approximated $57.2 million

— 29.3% consumed sugar-sweetened beverages daily or several times per week

— 14% smoked or vaped

— 8.4% of people were at risk of harm from alcohol-related disease or injury

— 6.5% of people in Banyule experienced food insecurity and food insecurity worried 9.2%.

In 2024, the Banyule community asked for:

— Actions that tackle the barriers to good health and wellbeing for children and young people

— More education programs to foster positive health behaviours

— New and varied communication methods to increase engagement in health promotion activities.

Social Connection with Purpose

Social connections foster meaningful interactions between diverse groups and like-minded people, leading to an increased sense of belonging and overall better health outcomes.

In 2023:

— 24% reported experiencing loneliness

— 12% felt they did not have opportunities to connect with others

— 10% did not feel part of the local community.

In 2024, the Banyule community asked for:

— Culturally safe, inclusive and accessible places and spaces for the community to meet, connect, learn, grow and experience community life

— Support to foster a thriving culture of volunteerism in Banyule

— Opportunities to exchange knowledge, skills and ideas

— Local community activities that are inclusive or tailored to specific population groups

— Opportunities to celebrate difference and diversity.



Every Body Active

Regardless of age, identity or ability, being physically active improves overall health and wellbeing, and exercising together fosters social connections and helps build a sense of community.

In 2023:

— 38% of Banyule adults undertook at least 150 minutes of moderate to vigorous physical activity per week

— Rates of participation in physical activity declined rapidly in residents 60 years and older.

In 2024, the Banyule community asked for:

— Innovative approaches to increase physical activity, with a focus on an ageing population and children and young people

— Equitable access to sports and recreation resources

— More low cost, gentle exercise programs for all abilities

— Better connectivity of existing parks and tracks with public transport.

Healthy Planet, Healthy People

Integrating natural environments into daily living can lead to a happier, healthier and more connected community and connecting with nature fosters behaviours that protect and preserve the natural environment.

In 2023:

— Access to the natural environment was important to 66% of residents

— 91% of parents believed it was important that their children spend time in nature

— 30% reported their mental and physical health was impacted by the effects of climate change.

In 2024, the Banyule community:

— Emphasised the importance of access to open and green space to improve their health and wellbeing

— Shared concern regarding the impact of development on the natural environment.

How to read our Health and Wellbeing Plan

The Health and Wellbeing Plan features five health and wellbeing priorities, and these are integrated across the six priority themes in the Community Vision.

Each health and wellbeing priority is identified with an icon:

Building Respectful Communities

Every Body Active

Lifelong Healthy Habits

Healthy Planet, Healthy People

Social Connection with Purpose

Linked to each health and wellbeing priority are objectives and outcomes. The details of these are outlined in the Health and Wellbeing Plan Priorities 2025–2029 and will be measure through the evaluation framework.

To amplify the impact of our health and wellbeing actions, we will work with a range of partners to develop and deliver the plan and evaluate the effectiveness of our work. These partnerships are identified in the Banyule Delivery Plan and outlined in detail in the Health and Wellbeing Plan Priorities 2025–2029.

Our Integrated Strategic Planning and Reporting Framework

The strategic planning principles contained in the *Local Government Act 2020* (the Act) require councils to adopt an integrated approach to planning, monitoring and performance reporting.

Banyule City Council has developed an integrated strategic approach to planning, delivering and reporting to deliver service outcomes for the community and to meet requirements of the Act.

Integrated planning and reporting aim to ensure we remain an adaptive, responsive and viable local government authority. This is facilitated by understanding what our community aspires to, setting direction within our resource capability and allowing Council to make informed decisions on behalf of our community.

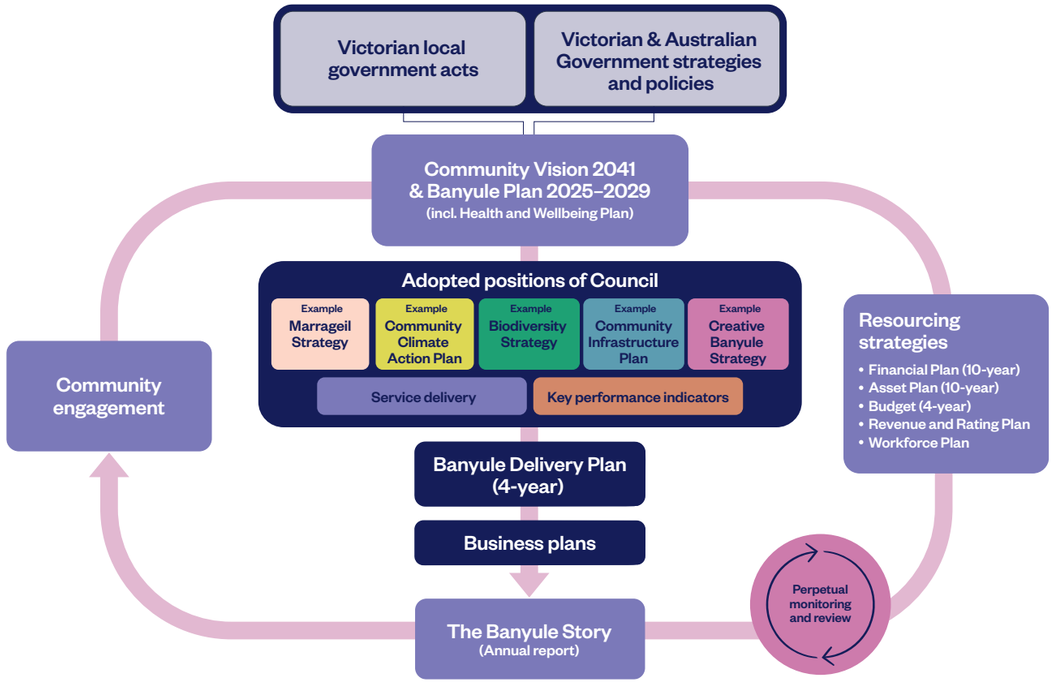


Figure 8 | Banyule City Council's strategic planning framework — community engagement is central to shaping the vision, and to guiding the planning and delivery of all plans and strategies.

How we deliver on the Community Vision

The Community Vision is delivered through achieving the six priority themes. To show how we plan and make decisions, we included our flow of thinking and planning, our guiding documents and our performance indicators that relate to each priority theme. These include:

- **Six priority themes** – the strategic goals for the organisation based on the Community Vision.
- **Community Vision** – the description of what we want the future to look like for each theme.
- **ThinkTank priorities** – the list of priorities identified by the ThinkTank that Council should focus on for the next four years and into any longer-term planning.
- **Council's key initiatives** – critical initiatives that Council will focus on for the next four years to respond to ThinkTank and community priorities.
- **Strategies, plans, policies** – strategic documents that detail the direction and what we will do to achieve the priority themes.
- **Services** – the programs and services that Council delivers to support the needs of the community and deliver on the goals out lined in the strategic documents.
- **Key performance indicators** (KPIs) – a list of Council and community measures that track progress against the priority themes. These are linked to the delivery of strategies and plans where possible (see following example below).
- **Banyule Delivery Plan activities** – the activities that Council will deliver over the coming four years are listed in The Banyule Delivery Plan, which is a separate document reviewed every year.

Example KPI

Council or Community KPI outcome *What we want to see as a result of this indicator* *Council KPI is where Council is responsible for delivering the outcome* *Community KPI is where Council helps influence the outcome but does not have direct control over the outcome*	**Annual measure** *What we will measure*	**Data source/** *Where the data comes from* **Baseline data/** *Starting point for measuring progress* **Related Council strategy** *How it connects with Council's broader goals*	**Target by 2029** *A specific result Council aims to achieve, measured using statistical data collected over the next four years to track our progress*
Strong relationships and collaborations with local First Nations groups	Number of formal partnerships established	First Nations team report 2025 baseline = Two partnerships Marrageil Strategy 2024–2031: Aboriginal Self-Determination	Develop two or more partnerships each year

Council reports on KPI targets through its Annual Report each year and will review the overall KPI set and targets at the mid way point of this plan in 2027/28.

Priority theme 1

Our Inclusive, Healthy and Connected Community

A vibrant, connected, active and safe community where diversity and inclusion are valued and encouraged.



Our shared vision for the future

By 2041, Banyule remains a diverse, inclusive, and vibrant community, where everyone feels at home.

- We honour and learn from Aboriginal and Torres Strait Islander cultures and support self-determination.
- Community spaces and services are welcoming and accessible to all, with no barriers to inclusion or participation.
- Banyule is safe and people enjoy nutritious food, lead active lifestyles and experience their best health and wellbeing.
- Our festivals and events are inclusive and reflect our diversity.
- We protect and celebrate our arts and cultural history, offering opportunities for people to connect, participate and be represented.
- Volunteering, education and work encourage and build community connection.
- Valuing people's differences underpins our sense of belonging.
- People of all ages and backgrounds actively participate in decision-making and civic life.
- We recognise the importance of good mental health and emotional wellbeing.

ThinkTank priorities

- Develop Council structures and supports to enable new community initiatives to be developed, trialled and evaluated and reflect best practice
- Make community and sporting opportunities culturally and psychologically safe for everyone
- Targeted initiatives to address social isolation across communities and for selected communities
- Position youth hubs in accessible community activity areas to improve reach, establish early pathways to connect to services and programs and broader connections to community
- Improve connections to community and sporting activities via communication, support people to participate and how to get maximum benefit
- Respond to the changing social media environment by supporting young people's need to connect, access supports and belong
- Partner to deliver education programs to foster safe use of social media
- Supporting volunteer organisations to attract and sustain volunteers by providing practical supports (training, accessibility, resources to reduce paperwork)
- To address a gap, support children (aged 6 to 12 years) to participate, connect, learn and belong in their local community
- Unlock use of Council and community spaces (public and privately owned) for a diverse range of people, programs and multiple uses, prioritising affordability.



Connection to the Health and Wellbeing Plan

Fostering inclusive, healthy and connected communities can have a profound impact on the health and wellbeing of the Banyule community. Communities that are inclusive, well connected and free from discrimination often report a stronger sense of social identity and cohesion, higher perceptions of safety, improved mental and physical health and overall quality of life.

Our shared health and wellbeing priorities for the future

Building Respectful Communities

We plan to achieve this by:

— Promoting First Nations inclusion and cultural safety
— Identifying and eliminating all forms of discrimination
— Taking action to prevent family and gender-based violence.

Every Body Active

We plan to achieve this by:

— Making the benefits of active living accessible for all bodies
— Expanding free, affordable, inclusive and accessible activity options
— Supporting people to exercise socially.

Lifelong Healthy Habits

We plan to achieve this by:

— Partnering with local First Nations groups to improve health outcomes
— Promoting healthy lifestyle choices to reduce preventable risks
— Supporting mental wellbeing at every stage of life
— Giving children the best possible start in life.

Social Connection with Purpose

We plan to achieve this by:

— Actively supporting self determination
— Helping people build strong, supportive relationships
— Providing targeted social connection and belonging initiatives
— Encouraging intergenerational, intercultural and educational connections.





Strategies, plans and policies that guide us

Marrageil Strategy 2024–2031 – A strategy to make sure an Aboriginal and Torres Strait Islander cultural framework is applied into all areas of Council's work.

Active Banyule Plan 2025–2030 – A plan that promotes health and wellbeing by increasing participation in sport, recreation and physical activity, addressing barriers and creating inclusive opportunities for all residents to lead active, connected lives.

Ageing Well In Banyule Framework 2024–2030 – Council's commitment to make Banyule an Age Friendly City that supports older adults to live healthy, connected and fulfilling lives.

Banyule Bicycle Strategy 2022–2027 – A strategy to create a safer, more accessible network of bike paths that people of all ages and abilities can enjoy and use.

Banyule Community Engagement Policy – Council's commitment to listening to the community and involving people in shaping Banyule's future.

Banyule Social Infrastructure Framework 2022–2032 – A framework for planning and managing community spaces and facilities to meet local needs now and into the future.

Child and Youth Framework 2021–2031 – A long-term plan to support children and young people from before birth to age 24 to grow, thrive, and succeed.

Fair Access in Sport Policy 2024–2028 – A policy to make community sport fair and inclusive by removing barriers to gender equality.

Family and Domestic Violence Support Policy – A policy to support Council staff affected by family violence.

Inclusive Banyule: A Plan for Lifting Social Equity for All 2022–2026 – A plan to make Banyule a more inclusive and welcoming place for everyone, celebrating diversity and promoting fairness.

Our Inclusive, Healthy and Connected Community

How we measure our success

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
Strong relationships and collaborations with local First Nations groups	Number of formal partnerships established	First Nations team report 2025 baseline = Two partnerships Marrageil Strategy 2024–2031: Aboriginal Self-Determination	Develop **two partnerships** each year	
Banyule is recognised as an accessible and inclusive community	Community Satisfaction Survey (CSS) mean index score for agreement with the social connection measure, 'I feel part of the local community'	CSS 2025 baseline = 8 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Inclusive Banyule: A plan for uplifting social equity for all	Maintain or exceed the baseline mean index score of **8 out of 10**	
Community is satisfied with Council-run and supported arts and cultural spaces and programs	Average CSS mean index score for satisfaction with 'Provision of arts and cultural venues, spaces and facilities' and 'Provision of arts and cultural events, programs and activities'	CSS 2025 baseline = 8.1 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Creative Banyule: Arts and Culture Strategy 2023–2031	Maintain or exceed the average baseline mean index score of **8.1 out of 10**	
Enhanced social cohesion and mutual understanding through intergenerational and intercultural programs	Number of programs run through Neighbourhood House partnerships that facilitate these connections	Community Partnerships team report 2025 baseline = More than four programs delivered	Deliver **four programs** each year	
Community is satisfied with services for children from birth to five years of age	CSS mean index score for satisfaction with 'Services for children from birth to five years of age'	CSS 2025 baseline = 8.4 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Child and Youth Framework 2021–2031	Maintain or exceed the baseline mean index score of **8.4 out of 10**	
High immunisation rates for young children	Percentage of children aged 12–15 months, 24–27 months and 60–63 months who received all scheduled vaccines under the National Immunisation Program (NIP)	Victorian Government Department of Health childhood NIP delivery statistics 2025 baseline = target met as of December 2024 Child and Youth Framework 2021–2031	**Equal to or higher than the Victorian average** percentage of children who received all scheduled vaccines	Not applicable

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
High participation of young people in youth programs and services	Accumulated attendees from Jets Studios, culturally and linguistically diverse (CALD) support, YouthFest, school workshops, youth worker support and Banyule Youth Summit	Banyule Youth Services report 2025 baseline = 10,000 attendees Child and Youth Framework 2021–2031	Maintain or exceed the baseline of **10,000 young people attendees**	Not applicable

Table 1 | Priority theme 1: Our Inclusive, Healthy and Connected Community – Council KPIs

Community key performance indicators – Supported by Council

Community KPI outcome	Annual measure	Data source/ Baseline data	Target by 2029	Health and Wellbeing priority
Decreased gambling losses in Banyule	Average electronic gambling machine losses in Banyule, measured in dollars per adult	Victorian Gambling and Casino Control Commission 2025 baseline = $566 average loss per adult each year	A **reduction in average losses** per adult each year	
Community members feel safe in public areas	CSS mean index score for 'How safe do you feel in public areas at night'	CSS 2025 baseline = 7.5 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **7.5 out of 10**	Not applicable
Decreased rate of family violence in Banyule	Number of family violence incidents per 100,000 population, as reported by Victoria Police	Crime Statistics Agency Victoria, Family Violence Dashboard 2025 baseline = 1,412 incidents per 100,000 population	A decrease below the baseline of **1,412 incidents** per 100,000 population	

Table 2 | Priority theme 1: Our Inclusive, Healthy and Connected Community – Community KPIs

Services provided by Council

First Nations

- Developing Aboriginal and Torres Strait Islander programs
- Embedding of the previous Reconciliation Action Plan
- Developing the new Aboriginal Self-Determination Strategy and Action Plan
- Leading community relationship and support particularly regarding Traditional Custodians and community Elders.

Aged Services

- Organising social support groups
- Providing social support services for individuals including assistance with accessing the community shops, carer support, delivered meals, property maintenance and modifications, assessment and outreach
- Providing the Home and Community Care Program (HACC PYP) through assessment, community support, meals and property maintenance for younger people under 65 who do not qualify, are awaiting National Disability Insurance Scheme (NDIS).

Arts and Culture

- Developing community culture and heritage
- Managing art collections, art exhibitions and public art installations
- Producing cultural programs, events and festivals for the community.

Banyule Leisure

- Managing and operating Council's owned and operated leisure and aquatic centres which include Ivanhoe Aquatic Centre, Olympic Leisure Banyule and NETS Stadium
- Increasing community participation in aquatic, health and fitness services and programs
- Increasing community participation in structured and unstructured sports.

Civic Precincts and Major Facilities

- Overseeing, managing and activating civic precincts including Ivanhoe Library and Cultural Hub, Greensborough Civic Precinct, The Centre Ivanhoe and future oversight of the Rosanna Library Precinct
- Managing key contracts and partnerships for the above facilities
- Managing community halls and rotundas for hire.

Community Impact

- Providing organisational leadership in collective impact, social policy work, and community inclusion to the organisation
- Develop and deliver Council's Inclusive Banyule Plan
- Deliver awareness raising education to support inclusion for communities such as First Nations people, LGBTIQA+, multicultural communities, and people with a disability
- Building strong relationships to achieve the Community Vision and the Banyule Plan
- Supporting Council's population and advisory committees and health and wellbeing planning.

Community Partnerships

- Managing Shop 48 The Harmony Centre and Bellfield Community Hub and working with the 3081 Outcomes Framework to ensure both facilities are meeting community needs
- Developing and monitoring funding agreements for community service organisations that receive annual Council funding
- Maintaining the Banyule and Neighbourhood Houses Partnership Agreement and facilitating the action plan.

Early Childhood Services

- Operating two kindergartens and three long day care centres
- Facilitating the Banyule Kindergarten Central Enrolment Scheme which manages registrations for the 27 kindergartens
- Providing support and information, activities and programs for children and their families
- Facilitating the development of integrated and coordinated services for children and their families
- Managing early childhood facilities and capital works program.

Emergency Management

- Managing community safety and resilience, and emergency management programs including preparedness, response, relief and recovery
- Developing fully integrated strategic and operational plans, to respond to incidents affecting the community and to promote and maintain high standards of public health and wellbeing, community resilience and emergency preparedness across Banyule.

Environmental Health

- Promoting a healthy environment for all community members
- Protecting the community and environment from waste and pollution
- Preventing communicable disease to achieve healthy outcomes
- Promoting industry best practice for food, health, accommodation and tobacco businesses.

Maternal and Child Health and Immunisation Services

- Delivering maternal and child health services including key ages and stages
- Providing parent education to first time parents
- Delivering supported playgroup to vulnerable families in accordance with Department of Families, Fairness and Housing funding.

Service Reform

- Providing strategic support for the review of reforms, programs and services within the Family and Community Services business unit and broader Community Wellbeing directorate, including Continuous Improvement and Strategic Projects teams.

Sports and Leisure Contracts

- Managing contracts and master planning of major leisure and recreation facilities which include Ivanhoe Golf Course, Chelsworth Park, WaterMarc, Macleod Recreation Centre and Watsonia Pool.

Sports, Recreation and Community Infrastructure

- Planning sport and recreation services and community infrastructure
- Increasing sport participation opportunities
- Seasonal allocation of sports pavilions and grounds
- Managing leases and licences for sporting clubs.

Youth and Community Connections

- Supporting individuals, LGBTIQA+ and culturally and linguistically diverse (CALD) residents
- Rainbow Space, to provide young people with a safe, inclusive space for LGBTIQA+ to connect, build emotional intelligence and engage in creative skill building activities
- Banyule Youth Services is commited to offering inclusive spaces for LGBTIQA+ young people and maintains an active web listing of relevant community services for LGBTIQA+ as well as a paper based brochure available at school and local community centres
- Banyule Youth Summits include a teachers and young peoples workshop to support inclusion and equity and an LGBTIQA+ inclusion in sport resource to support young people to participate in sport and a teachers resource available online
- Facilitating the development and delivery of integrated and coordinated services for young people and their families
- Providing youth communications
- Facilitating community connectedness and responding to identified needs through the delivery of programs for the community
- Providing regional assessment service, service access and navigation
- Providing age-friendly programs, events, activities, social planning and support
- Community development and strengthening



Priority theme 2

Our Sustainable Environment

A progressive and innovative leader in protecting, enhancing and increasing the health and diversity of our natural environment, where we all commit to playing an active role in achieving environmental sustainability and reducing waste and carbon emissions.



Our shared vision for the future

By 2041, Banyule is a leader in environmental sustainability and recognised as one of the most sustainable communities.

- Aboriginal culture and Caring for Country principles guide our sustainability efforts.
- Council partners with the community, education and private sectors, investing in solutions to tackle climate change.
- Population growth aligns with sustainability goals, ensuring equal access to natural spaces.
- We are empowered, adaptive, proactive and resilient to climate change.
- Council promotes sustainable transport options and is on the way to being carbon negative, with a circular economy achieving zero waste.
- We are well-informed on waste, food security and climate actions, and Council leads environmental education.
- We protect and strengthen biodiversity reduce species extinction and enhance wildlife corridors and urban vegetation, including managing pets and pests.
- Urban farming and home-grown food practices are supported and encouraged to be the norm.
- Trees, green spaces and the Urban Forest are abundant and maintained to enhance liveability and neighbourhood character.
- Environmentally sustainable design is central to planning and development, and the use of renewable energy in our homes, businesses and facilities is normal.

ThinkTank priorities

- Strengthen and increase community environment engagement through community outreach programs and inclusive communication channels
- Develop and implement strategies to assist the community to adapt and respond to extreme weather events (heat waves, flooding, high winds)
- Reducing pollution in all aspects with education and implementation (waste, water, air)
- Protecting and strengthening biodiversity and urban forest through education within Council and the community.



Connection to the Health and Wellbeing Plan

Encouraging people to connect with, care for, and protect our natural environment can have a profound and measurable positive impact on the health and wellbeing and helps us achieve our sustainability targets.

Our shared health and wellbeing priorities for the future

Healthy Planet, Healthy People

We plan to achieve this by:

— Placing *Caring for Country* principles at the centre of our work
— Enhancing biodiversity and protecting green, blue and open spaces
— Encouraging people to connect with and care for natural environments
— Promoting eco-wise practices and advancing climate action
— Strengthening neighbourhood level ecosystems to enhance capacity and build community resilience.

Every Body Active

We plan to achieve this by:

— Increasing tree canopy coverage along shared paths, open spaces and around playgrounds.





Strategies, plans and policies that guide us

Biodiversity Strategy 2025–2035 – A strategy to protect and manage Banyule's plants, animals and natural spaces, and support how the community connects with nature.

Community Climate Action Plan – A plan to help Banyule become a carbon neutral community by 2040, with practical steps for residents to reduce emissions and get involved.

Corporate Emissions Reduction Plan – A plan for Council to take action on climate change by reducing emissions and responding to the climate emergency.

Domestic Animal Management Plan 2022–2026 – A plan to balance the needs of pet owners, the wider community and the animals we care for.

Northern Regional Trails Strategy 2022–2032 – A joint strategy by six local councils to improve and connect walking and cycling trails across the region, making them safer, more accessible and enjoyable for everyone.

Towards Zero Waste Management Plan 2024–2028 – A plan to reduce waste and move towards a more sustainable future.

Urban Food Strategy 2023–2027 – A strategy to support local food sustainability and food security by helping the community learn about and engage with Banyule's food system.

Urban Forest Strategy 2023–2033 – A long-term strategy to grow and care for Banyule's trees and green spaces, with clear actions to guide us along the way.

Weed Management Strategy 2022–2026 – A strategy to manage the weeds that cause the most harm to Banyule's parks and natural areas.

Yarra Strategic Plan 2022–2032 – A Victorian Government plan to protect and enhance the Birrarung (Yarra) River and its surrounding land as one connected natural system.

How we measure our success

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
The natural environment and tree-filled parklands, which are so important to the community, have been successfully preserved	Number of trees planted in public areas	Urban Forestry and Bushland Management team reports 2025 baseline = 2,500 trees planted Urban Forest Strategy 2023–2033	Maintain or exceed the baseline of **2,500 trees** planted	Not applicable
Banyule's biodiversity increased through the planting of indigenous species	Number of indigenous species planted in bushland reserves	Bushland Management team report 2025 baseline = 10,000 bushland plantings Biodiversity Strategy 2025–2035	Maintain or exceed the baseline of **10,000 bushland plantings**	
Council has reduced emissions from its operations and is working towards becoming carbon neutral in the future	Council's scope 1 and 2 greenhouse gas (GHG) emissions *Scope 1 emissions are greenhouse gases directly emitted through Council operations — like fuel used in Council vehicles or gas used in buildings* *Scope 2 emissions are indirect emissions from the electricity Council buys and uses — like powering offices, libraries and streetlights*	External provider report 2025 baseline = 3,991 tonnes CO_2e Corporate Emissions Reduction Plan	**Annual reduction** in Council's **scope 1 and 2 GHG emissions**	Not applicable
Council has reduced emissions by switching to electric vehicles	Percentage of Council's vehicles that are electric.	Fleet team report 2025 baseline = 15% of all Council vehicles Corporate Emissions Reduction Plan	Annual increase from the baseline percentage of **15% of Council vehicles** that are electric	Not applicable
Waste services are delivered to a high standard	Average CSS mean index score for satisfaction with waste management services, including bookable hard rubbish service, litter collection in public areas, management of illegally dumped rubbish, the Waste Recovery Centre and the collection of household rubbish, recycling, food and green waste	CSS 2025 baseline = 8 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Towards Zero Waste Management Plan 2024–2028	Maintain or exceed the baseline average mean index score of **8 out of 10**	Not applicable

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
Banyule's waste to landfill is being minimised through the diversion of FOGO and recyclables, aligning with the principles of a circular economy	Percentage of kerbside waste collected that is diverted from landfill and instead composted or recycled	Waste Management team and external provider reports 2025 baseline = 58% diverted from landfill Towards Zero Waste Management Plan 2024–2028	Maintain or exceed the baseline of **58% of waste** diverted from landfill	Not applicable
Community has responsibly managed their waste through organic waste recycling	Average food organics and garden organics (FOGO) collected per household each year (kg)	External provider report 2025 baseline = 350.6kg average FOGO collected Towards Zero Waste Management Plan 2024–2028	Maintain or exceed the baseline of **350.6kg average FOGO** collected per household each year	Not applicable

Table 3 | Priority theme 2: Our Sustainable Environment – Council KPIs

Community key performance indicators – Supported by Council

Community KPI outcome	Annual measure	Data source/ Baseline data	Target by 2029	Health and Wellbeing priority
Banyule is a carbon neutral municipality by 2040	Municipal greenhouse gas (GHG) emissions from homes, businesses and transport	External provider reports 2025 baseline = 840,000 tonnes CO_2e	**Annual reduction** in municipal **GHG emissions**, achieving zero emissions by 2040	Not applicable
Open spaces are used to connect people.	Average CSS mean index score for satisfaction with 'Provision and maintenance of parks and gardens' and 'The design of public spaces'	CSS 2025 baseline = 7.8 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline average mean index score of **7.8 out of 10**	
Households are producing less waste	Average rubbish and recyclables collected per household each year (kg)	Waste Management team and external provider reports 2025 baseline = 550kg average waste collected	Maintain or less than the baseline of **550kg average rubbish and recyclables** collected per household each year	Not applicable

Table 4 | Priority theme 2: Our Sustainable Environment – Community KPIs

Services provided by Council

Bushland Management

- Managing environmental reserves
- Restoring habitat
- Recording flora and fauna
- Controlling noxious weeds and pest animals.

Environment

- Developing and implementing policies and strategies that set Council's strategic direction for environmental sustainability, including the Corporate Emissions Reduction Plan, Community Climate Action Plan and Biodiversity Strategy
- Supporting sustainability upgrades into Council buildings and public spaces to conserve energy and lower greenhouse gas emissions
- Building the capacity of Council to integrate environmental sustainability considerations into all its operations and services.

Environmental Operations

- Managing and monitoring Council's Water Sustainability Plan including the various elements of water sensitive urban design, water harvesting, integrated water management, stormwater quality and environmental improvements.

Fleet Management

- Conducting repairs and servicing of Council's fleet and plant
- Attending reactive breakdowns
- Purchasing parts and controlling stock.

Operations Infrastructure

- Maintaining and inspecting roads, footpaths, kerbs and channels and unsealed roads
- Maintaining and conducting minor maintenance of stormwater drainage system
- Maintaining road line marking.

Operations Projects

- Ensuring regulatory compliance with Council's Operations Centre
- Managing leases with onsite tenants
- Delivering projects and innovative technology.

Parks Presentation

- Maintaining garden beds
- Mowing of active and passive parks and reserves
- Maintaining active and passive reserves.

Sportsfields and Parks Assets

- Maintaining Banyule's park assets including playgrounds, sports grounds, irrigation systems, paths, fences, park furniture and barbecues
- Implementing Council's park asset renewal programs
- Delivering open space capital works projects.

Transport Planning and Projects

- Undertaking transport planning and works with Victorian Government agencies for integrated transport solutions that improve public transport, walking, cycling and infrastructure to benefit the Banyule community in line with Banyule's Integrated Transport Plan
- Providing Council oversight in the areas of traffic, engineering, drainage, landscaping of the major transport projects occurring in Banyule – North East Link, M80 Ring Road Alliance, Level Crossing Removal Project and the Greensborough bus interchange car park
- Ensuring the provision of specialist transport planning advice to all sections of Council.

Transport and Development Engineering

- Reviewing and approving development proposals, subdivisions and development plans to ensure compliance with legislation, permits, policies, practices, standards and specifications
- Reviewing, developing, managing and implementing Council's flood mapping and modelling, flood level information, and the Special Building Overlays contained within the Banyule Planning Scheme
- Reviewing and approving of building over drainage easement applications.

Urban Forestry

- Maintaining street and park trees
- Controlling pests and diseases
- Planning replacement and planting.

Waste Management

- Performing strategic waste management
- Managing household kerbside waste: rubbish, recyclables, Food Organics and Garden Organics (FOGO), booked hard waste and booked bundled branch collection services
- Operating Council Waste Recovery Centre (transfer station)
- Providing Waste Wise Rethink Education Centre programs and outreach waste education programs.

Our Sustainable Environment





Priority theme 3

Our Well-Built City

A well-planned, sustainable and liveable place that caters for current and emerging communities; where our local character and environment is protected and enhanced.



Our shared vision for the future

By 2041, Banyule is a well-planned, designed and built environmentally sustainable city that meets the community's needs.

- Local neighbourhood character, heritage, history and First Nations culture are protected and embedded into planning, thinking and design.
- We are a green city with abundant open spaces, trees and wildlife.
- Spaces are well designed for universal access, and planning decisions consider health and wellbeing.
- The city offers affordable, accessible and sustainable housing options for people's diverse needs.
- Banyule is a network of accessible neighbourhoods, connected by sustainable transport options.
- We encourage and invest in active transport like walking, cycling and community and public transport, and our walking and bike paths are safe and well-connected to the broader community.
- Good design is seen across our city in housing and other buildings.
- Development is sustainable and balanced, preserving grasslands, forests, wetlands, waterways and wildlife.

ThinkTank priorities

- Urban planning considers infrastructure and services required to meet the needs of current and future populations
- Advocate and plan for sustainable, accessible and equitable public and active transport connections
- Ensure a range of housing that meets community expectations and needs of a growing and more diverse population
- Ensure Council-owned open and community spaces prioritise liveability, sustainability, connections and expression.



Connection to the Health and Wellbeing Plan

Well-designed communities with accessible parks, recreational facilities, and active transport routes reduce car dependency, promote physical activity, and foster social connections, while also boosting business and tourism, leading to economic stability and growth—key foundations for a healthy and thriving community. Planning for sustainable cities fosters adaptation to climate change, helps to protect residents from extreme weather events and improves air quality and noise pollution, reducing respiratory issues and various other health problems.

Our shared health and wellbeing priorities for the future

Every Body Active

We plan to achieve this by:

— Improving wayfinding across the municipality

— Supporting people to exercise safely.



Strategies, plans and policies that guide us

Banyule City Council Housing Strategy 2024–2034 – A strategy to make sure we build the right types of housing in the right places, while preparing for future needs.

Banyule Community Infrastructure Plan 2023–2033 – A plan to guide Council in planning and delivering community buildings and spaces over 10 years.

Heritage Strategy 2024–2034 – A strategy to protect and celebrate Banyule's heritage, guiding Council's work in this area.

Integrated Transport Plan 2015–2035 – A long-term plan to shape a more connected and sustainable transport network, enhancing mobility and liveability across the municipality.

Neighbourhood Character Strategy 2024–2039 – A strategy for how new housing should fit in with the look and feel of different neighbourhoods across Banyule.

Public Open Space Plan 2016–2031 – A plan to help Council protect, improve and make the most of our parks and open spaces.

Public Realm Framework 2024 – A guide for making public spaces more welcoming, attractive and easy to use for everyone.

Public Toilet Plan 2023–2033 – A long-term plan to improve the location, quality and access to public toilets across Banyule.

Walking Strategy 2018–2028 – A plan to make walking safer, easier and more enjoyable for everyone in the community.

How we measure our success

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
Council provides accessible infrastructure that supports active living for people with disability	Difference in average CSS mean index scores between the general population and households with a person with a disability, showing satisfaction with Council's infrastructure that supports active living	CSS 2025 baseline = 0.1 satisfaction gap (higher satisfaction in households with a person with a disability) *(Based on Banyule's 2025 Community Satisfaction Survey)* Inclusive Banyule: A plan for uplifting social equity for all	Maintain or reduce the **satisfaction gap to 0.3 or less** between households with and without a person with a disability	
Significant majority of planning applications are decided within required timeframes	Percentage of planning applications decided within 60 days	Victorian Department of Transport and Planning data, as presented on planning.vic.gov.au 2025 baseline = 75% of planning applications Housing Strategy 2024–2034	Annual increase from the baseline percentage of **75% of planning applications**, reaching 80% or higher by 2029	Not applicable

Table 5 | Priority theme 3: Our Well-Built City – Council KPIs

Community key performance indicators – Supported by Council

Community KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
More planned developments in Banyule are sustainably designed	Average sustainability score for the design of commercial, industrial and large-scale residential developments	Council Alliance for a Sustainable Built Environment scorecard data 2025 baseline = 55% average sustainability score	Maintain or exceed the baseline **average sustainability score of 55%**	Not applicable
Community considers Banyule as a great place to live	Overall Liveability index score	Population survey data 2025 baseline = 65.5 *(using the Living in Place survey)*	Maintain or exceed the baseline **Liveability index score**	Not applicable

Table 6 | Priority theme 3: Our Well-Built City – Community KPIs

Services provided by Council

Building Services (BPi)

- Assessing building permit applications, conducting mandatory inspections and issuing occupancy permits and final certificates for buildings and structures
- Providing historical information on property hazards and building permits to designers, solicitors, private building surveyors and ratepayers.

Development Planning

- Processing and assessing planning applications in accordance with the *Planning and Environment Act 1987*, the Planning Scheme and policies
- Providing advice about development and land use proposals as well as providing information to assist the community in its understanding of these proposals.

Municipal Laws

- Delivering proactive patrol programs to maintain and promote community safety and harmony
- Delivering administrative and field services in amenity and animal management.

Open Space Planning and Design

- Ensuring Council's parks, reserves, playgrounds and recreation trails continually evolve to meet the needs of current and future communities.

Spatial and Property Systems

- Coordinating spatial and property systems
- Maintaining and providing spatial approaches to managing Council's operations.

Strategic Planning and Urban Design

- Planning direction for current and future land use and built form through preparing policies, strategies, structure plans for activity centres, master planning and design frameworks for renewal areas
- Facilitating Council's role as the planning authority for planning scheme amendments.



Priority theme 4



Our Valued Community Assets and Facilities

Our community assets, facilities and services, are affordable, sustainable, evenly distributed, safe, accessible for everyone and designed to provide meaningful experiences and connections.



Our shared vision for the future

By 2041, our facilities, parks, playgrounds and sports grounds are well maintained and accessible to all.

- Community assets are equitably distributed, culturally safe, inclusive and environmentally sustainable, reflecting local character and ensuring physical safety.
- Built assets are adaptable, well-maintained and meet the needs of our diverse community.
- Multipurpose facilities and libraries offer accessible spaces for connection, learning, work and friendship.
- We take pride in our well-built community hubs, aquatic and leisure facilities and sports centres, which are essential to health and wellbeing.
- Everyone has accessible and safe access to Council and non-Council community facilities.
- Our safe network of bike lanes, paths, roads and public transport connects everyone locally and beyond.

ThinkTank priorities

- Present population: Prioritise investment in existing assets and facilities to make sure they are safe, accessible to everyone and can be fully utilised
- Future population: Ensure the needs of Banyule's changing and increasing population are considered in planning for infrastructure
- Ensure equitable distribution and upgrade of assets and facilities when planning
- Prioritise maintaining existing assets and facilities to make sure they are adaptable and fit for purpose for multiple community needs.



Connection to the Health and Wellbeing Plan

Well-provisioned, accessible, safe, and inclusive community assets and facilities invite activities where people can be active, engaged, productive and social. Adaptable facilities that meet the needs of all bodies and ages support equitable access and use, enhancing a range of health outcomes.

Our shared health and wellbeing priorities for the future

Building Respectful Communities

We plan to achieve this by:

— Developing and improving social infrastructure to support community wellbeing.



Strategies, plans and policies that guide us

Asset Plan 2022–2032 – A 10-year plan that outlines how Council will sustainably and effectively manage its infrastructure assets, forming a key part of strategic asset management.

Banyule Aquatic Strategy 2023–2026 – A strategy to guide the future direction and decision-making for Banyule's four community-owned aquatic facilities.

Creative Banyule Strategy 2023–2031 – A long-term strategy that sets a vision and framework to foster and amplify the benefits of creative and cultural activities in Banyule.

Public Art Policy 2020–2024 – A policy that reflects Council's commitment to supporting, encouraging and investing in public art across the municipality.



How we measure our success

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
Enhanced community inclusivity by enabling all community members to utilise Council buildings	Number of Council buildings where accessibility improvements have been made	Capital Works team report 2025 baseline = Nine buildings Community Infrastructure Plan 2023–2033	Complete accessibility improvements on **at least one building** each year	Not applicable
	Length of new on-road bicycle lanes and off-road shared paths and trails in metres throughout the municipality	Banyule's Road Asset Register 2025 baseline = 344m Integrated Transport Plan 2015–2035	Add **a new lane, path or trail** each year	Not applicable
Infrastructure for the community is increased and maintained	Percentage of annual Capital Works program completed on time	Capital Works team report 2025 baseline = 91% of Capital Works program Community Infrastructure Plan 2023–2033	**90% of annual Capital Works program** completed on time	Not applicable

Table 7 | Priority theme 4: Our Valued Community Assets and Facilities – Council KPIs

Community key performance indicators – Supported by Council

Community KPI outcome	Annual measure	Data source/ Baseline data	Target by 2029	Health and Wellbeing priority
Community members feel safe in and around local activity centres	CSS mean index score for 'how safe do you feel in public areas in and around your local activity centre'	CSS 2025 baseline = 8 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **8 out of 10**	Not applicable
Community is satisfied with the connected network of bike lanes and shared paths	CSS mean index score for satisfaction with 'Bike and shared paths (both on-road and of-road and including shared paths)'	CSS 2025 baseline = 8 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **8 out of 10**	Not applicable
Community is satisfied with the condition of Banyule's footpaths	CSS mean index score for satisfaction with 'Footpath maintenance and repairs'	CSS 2025 baseline = 7.1 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **7.1 out of 10**	Not applicable

Table 8 | Priority theme 4: Our Valued Community Assets and Facilities – Community KPIs

Services provided by Council

Building Maintenance

- Providing reactive, preventative, and planned maintenance across all Council buildings and their assets
- Managing essential safety measures.

Capital Works

- Managing and reporting on capital works
- Managing projects and supervising contracts for building works projects and all major and minor civil works, road resurfacing, pedestrian trails, bike and shared path construction and maintenance, road construction and reconstruction projects.

City Assets

- Overseeing strategic asset management
- Managing programming for road and footpath (pavement) renewals and maintenance
- Planning capital works
- Managing the Asset Management Policy and strategies and plans for all infrastructure asset classes.

Major Projects

- Providing leadership and managing a variety of major projects for the organisation to achieve positive outcomes for the community, meeting beneficial financial outcomes and delivering new and revitalised community assets.

Strategic Properties and Property Services

- Looking after Council's long-term interests and growth through sustainable property and land acquisitions, divestments and investments
- Managing all aspects of ongoing land management including works consent, lease and license arrangements, discontinuances and ongoing re-valuations.



Priority theme 5



Our Thriving Local Economy

A thriving, resilient, socially responsible, local economy that encourages, supports and advocates for a diverse range of businesses and entrepreneurship, providing local investment and employment opportunities.



Our shared vision for the future

By 2041, Banyule is home to a diverse range of local businesses, and everyone has access to quality education and employment.

- We promote and have strong relationships with First Nations businesses, organisations and gathering spaces.
- Economic growth is supported through business partnerships and regional collaborations, and Banyule is a business-friendly destination.
- Start-ups and new business ideas continue to grow and thrive.
- There is investment in local traders, and shopping precincts are safe, attractive and a destination for shopping and socialising.
- Local employment opportunities are diverse, inclusive and flexible, supporting work-life balance.
- Innovation and technological advancements are embraced to grow and connect local businesses, and social enterprises are well-established.
- There are diverse education and job training opportunities for people of all abilities and life stages.
- Volunteering is promoted as a valuable contributor to the community and local economy.
- We run events to encourage local business and community connections.

ThinkTank priorities

- Support and mentor businesses, philanthropy and not-for-profits, especially new initiatives, to become sustainable and scalable
- Support the older population to maintain, upskill and re-enter the workforce
- Develop and invest in youth employment opportunities to upskill and connect young people to employers
- Find innovative ways to use vacant or underutilised spaces for arts and cultural endeavours
- Increase the promotion of businesses, employment and volunteering opportunities through different forms of communication such as social media and promotion in the Banyule banner
- Provide opportunities to network with other Banyule businesses, share knowledge and collaborate
- Make better use of existing assets and shops in business and retail precincts to activate spaces, connect people, encourage street activity and strengthen the local economy.



Connection to the Health and Wellbeing Plan

By supporting local enterprises, fair employment, and volunteering, we can build resilient economies that address socio-economic inequality and foster long-term community prosperity. When we focus on building health and wellbeing equity, people are more likely to join the workforce, engage in community activities, and support local businesses.

Our shared health and wellbeing priorities for the future

Building Respectful Communities

We plan to achieve this by:

— Identifying and eliminating discrimination

— Addressing barriers to employment.

Social Connection with Purpose

We plan to achieve this by:

— Enhancing vocational and volunteering opportunities.



Strategies, plans and policies that guide us

Banyule Economic Development Strategy 2023–2028 – A strategy to support economic activity and drive sustained growth across the municipality.

Inclusive Local Jobs Strategy 2020–2025 – A strategy that introduced a place-based approach to community and economic development, using Council's role to create local job opportunities for people facing employment barriers.

How we measure our success

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
More jobs for people with barriers through various inclusive programs	Number of inclusive job opportunities created within Banyule through the Inclusive Employment Program, Social Enterprise Partnership Program, First Nations Traineeship Program, volunteering and other connected programs	Inclusive Enterprise and Local Economy team report 2025 baseline = 200 job opportunities Inclusive Local Jobs Strategy 2020–2025	Maintain or exceed the baseline of **200 job opportunities** each year	Not applicable
Community is satisfied with how Council promotes local economy	CSS mean index score for satisfaction with 'Council's activities promoting local economic development'	CSS 2025 baseline = 7.7 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Banyule Economic Development Strategy 2023–2028	Maintain or exceed the baseline mean index score of **7.7 out of 10**	Not applicable

Table 9 | Priority theme 5: Our Thriving Local Economy – Council KPIs

Community key performance indicators – Supported by Council

Community KPI outcome	Annual measure	Data source/ Baseline data	Target by 2029	Health and Wellbeing priority
Banyule's economy is healthy and growing	Annual growth in Gross Regional Product (GRP), shown in billions of dollars, for the municipality	.id (informed decisions) - Banyule's economic profile 2025 baseline = $7.62 billion	**An increase** each year	Not applicable

Table 10 | Priority theme 5: Our Thriving Local Economy – Community KPIs

Services provided by Council

Inclusive Enterprise and Local Economy

— Managing the First Nations Traineeship Program, Social Enterprise Partnerships Program, Social Enterprise Support Service and Banyule Inclusive Employment Program

— Delivering programs, services and initiatives that innovatively improve economic opportunity and inclusion in Banyule

— Managing inclusive jobs capacity building service for local businesses

— Strengthening the viability of local businesses, including strip shopping centres

— Supporting new and established businesses, through training and mentoring

— Facilitating regular networking opportunities for the local business community.

Priority theme 6



Our Trusted and Responsive Leadership

An innovative, community-driven Council that works collaboratively to achieve agreed place-based outcomes, ensuring all have the opportunity to engage with their Council on local priorities and the future of their community through demonstrated best practice governance, financial sustainability and advocacy on community priorities and aspirations.



Our shared vision for the future

By 2041, Council works in partnership with the community in a trusted, transparent, and accountable way.

- We work alongside the First Nations community and recognise Aboriginal self-determination.
- Council is responsive, innovative, customer-focused and delivers excellent services.
- Barriers between Council and the community are reduced through timely and effective communication, making interactions with Council easier.
- Council advocates for community priorities and actively engages the community in decision-making.
- Communities are nurtured to drive positive change for the people they represent.
- Regular and transparent reporting keeps the community well-informed of Council's progress.
- Council is trusted as a socially, environmentally and financially sustainable organisation, working to achieve Banyule's Community Vision.
- People of all ages and backgrounds actively participate in decision-making and civic life.

ThinkTank priorities

- Support and empower communities to participate in simple planning and set priorities to inform decision making for their local area
- Develop new and varied communication methods to increase engagement and reach the Banyule community. Share with the community Council's work and how Council is progressing in simple and meaningful ways that everyone can access and understand
- Council to seek transparent alternative revenue sources to minimise the financial burden of rates on residents including appropriate public/private investment
- Inform and educate the community on the role of Local Government and other tiers of Government
- Maintain a sustainable buffer of emergency funds to mitigate the impact of emergency events. (Need to define level of funding-community wide/individuals).



Connection to the Health and Wellbeing Plan

Responsive leadership actively engages to understand the diverse of needs, experiences and aspirations of people and effectively allocates resources to the areas of greatest need, significantly improving health outcomes and reducing disparities within the community.

Our shared health and wellbeing priorities for the future

Building Respectful Communities

We plan to achieve this by:

— Addressing barriers to civic participation.

Lifelong Healthy Habits

We plan to achieve this by:

— Addressing barriers to health equity.





Strategies, plans and policies that guide us

Budget – A four-year plan that outlines Council's strategies to support service delivery, capital works and asset renewal.

Child Safe Policy – A policy that demonstrates Council's commitment to providing a safe environment where children and young people are protected and feel safe, in line with the Child Safe Standards.

Communications Strategy 2025–2029 – A strategy that guides how Council communicates to build trust, improve transparency and strengthen community connection through timely, accurate and engaging information shaped by community insights.

Customer Experience Strategy 2021–2025 – A strategy that sets out Council's approach to improving customer interactions and delivering services that reflect the Banyule Service Promise.

Financial Plan – A 10-year plan that outlines how Council will responsibly manage its finances to support services, maintain infrastructure, invest in future community needs and help achieve our Community Vision.

Fraud and Corruption Control Policy – A policy that defines Council's responsibilities and practices for preventing, detecting and responding to fraud and corruption, in line with AS 8001:2021.

Gambling Harm Prevention Policy 2024–2028 – A policy that reinforces Council's commitment to a preventative public health approach to reducing gambling-related harm.

Governance Rules and Election Period Policy – A policy developed in accordance with section 60 of the Local Government Act 2020, sets out how Council makes decisions and operates fairly and transparently, along with clear guidelines for how Council and councillors must carry out their roles during the election period in accordance with statutory requirements.

Procurement Policy 2021–2025 – A policy that ensures Council achieves value for money in purchasing goods and services while meeting legislative and ethical standards.

Rates Financial Hardship Assistance Policy – A policy designed to provide financial relief to residents and businesses experiencing hardship, supporting equitable access to Council services.

Revenue and Rating Plan – A four-year plan that explains how Council determines and raises revenue, including the rating system used to fund services and infrastructure.

Workforce Plan – A plan that aligns Council's workforce with the Community Vision by forecasting staffing needs, supporting diversity and inclusion, and strengthening Council's ability to attract, retain and develop talent in a changing employment landscape.

How we measure our success

Council key performance indicators – Council-led outcomes

Council KPI outcome	Annual measure	Data source/Baseline data/ Related Council strategy	Target by 2029	Health and Wellbeing priority
Banyule advisory committees support community participation in decision-making	Average attendance rate of committee members at meetings	Committee meeting notes 2025 baseline = 69.5% average attendance	Maintain or exceed an **average attendance rate of 60%**	Not applicable
Council is financially sustainable in the long term	Risk rating of the seven Victorian Auditor-General's Office (VAGO) sustainability ratios	Banyule City Council Financial Report 2025 baseline = Six out of seven ratios were rated as 'low risk' Budget	All **seven ratios are rated as 'low risk'**	Not applicable
Council resources are being used efficiently to deliver services	Total expenses per property assessment	Banyule City Council financial statements and Budget 2025 baseline = $3,002.30 Budget	**Meet or stay under the target** in the Budget	Not applicable
Council is well-positioned to provide services for the community	Total expenses per head of population	Banyule City Council financial statements and .id (informed decisions) data for yearly estimated resident population 2025 baseline = $1,320.43 Budget	**Meet or stay under the target** in the Budget	Not applicable
Community is satisfied with their customer service experiences with Council	CSS mean index score for overall satisfaction with customer service experience	CSS 2025 baseline = 7.9 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Customer Experience Strategy 2021–2025	Maintain or exceed the baseline mean index score of **7.9 out of 10**	Not applicable
Community is satisfied that Council decisions are made in their best interests	CSS mean index score for satisfaction with 'Council making decisions in the interests of the community'	CSS 2025 baseline = 7.1 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **7.1 out of 10**	Not applicable
Community is satisfied with how Council keeps them informed	CSS mean index score for satisfaction with 'Council's performance informing the community'	CSS 2025 baseline = 7.1 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)* Communications Strategy 2025–2029	Achieve or exceed an index score of **8 out of 10**	Not applicable

Table 11 | Priority theme 6: Our Trusted and Responsive Leadership – Council KPIs

Community key performance indicators – Supported by Council

Community KPI outcome	Annual measure	Data source/ Baseline data	Target by 2029	Health and Wellbeing priority
Community is satisfied with how Council advocates on their behalf	CSS mean index score for satisfaction with 'Council's representation, lobbying and advocacy on behalf of the community'	CSS 2025 baseline = 7.2 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **7.2 out of 10**	Not applicable
Community is satisfied with Council's overall performance	CSS mean index score for satisfaction with 'the performance of Banyule City Council across all areas of responsibility'	CSS 2025 baseline = 7 out of 10 *(Based on Banyule's 2025 Community Satisfaction Survey)*	Maintain or exceed the baseline mean index score of **7 out of 10**	Not applicable

Table 12 | Priority theme 6: Our Trusted and Responsive Leadership – Community KPIs



Services provided by Council

Advocacy

— Delivering advocacy campaigns and progressing advocacy priorities.

Business Partners

— Leading industrial relations, employee relations, remuneration, award/agreement interpretation and workplace culture
— Providing sound employee relations management advice and support to management, people leaders and employees across Council
— Collaborating with leaders to successfully implement change management initiatives
— Providing advice and tools to foster positive employee relations and high levels of engagement.

Cemetery Administration and Support

— Managing the three Council-run cemeteries; Warringal, Hawdon and Greensborough cemeteries.

Communications

— Producing material that informs the community of the services and activities provided by the Council and other issues affecting people that live, work or play in Banyule
— Enhancing and protecting the Council's reputation.

Community Engagement and Insights

— Planning and delivery of community engagement activities that give the community a voice in Council projects and services
— Delivery of training to build staff community engagement knowledge, capability and confidence
— Support to analyse data generated during engagement activities to aid decision making.

Continuous Improvement (CI)

— Managing a framework to support a culture of learning and problem solving which adds value for our staff, customers and community
— Leading, supporting and facilitating improvement projects and initiatives, and building CI capability across Council
— Championing the identification of ideas through harvesting workshops and the implementation of organisational wide idea challenges.

Customer Experience (CX) Operations (Customer Service)

— Being the key interface between Council and the community we serve
— Assisting customers via phone, online and face to face at our customer service centres
— Aiming to resolve the majority of queries at first point of contact and redirect other queries, as needed, to relevant departments.

Customer Experience (CX) Strategy

— Supporting the wider organisation to better understand and improve customer experience
— Leading key initiatives from Banyule's updated Customer Experience strategy – including training, the implementation of a Voice of Customer program and the continued embedding of the Banyule Service Promise.

Digital Transformation

— Delivering the digital transformation program guided by the Digital Transformation Strategy, which is a significant change program and assists Council to continue to be a customer-centric organisation.

Financial Accounting

— Providing specialist financial advice
— Managing Council's key financial systems and controls to ensure accurate and timely payment to suppliers.

Financial Performance and Planning

— Providing budgeting and financial performance analysis and reporting
— Administering Council's payroll in accordance with regulatory compliance
— Maximising financial transparency and the prudent use of ratepayers' funds across Council.

Governance and Integrity

— Providing advice and support to Council staff, councillors, the CEO and the Executive Management Group
— Administering the conduct of Council meetings and general or by elections and electoral representation.

Information Management

— Implementing and reviewing Council's information management program to ensure policies and procedures meet Public Record Office Victoria record keeping requirements
— Managing incoming and outgoing correspondence
— Capturing and actioning incoming customer enquiries and records into Council's electronic document and records management system (EDRMS).

Information Technology Infrastructure and Operations

— Managing corporate applications that ensure reliable and effective business services
— Managing applications throughout their lifecycle to ensure they remain fit for purpose
— Delivering project services that design, build and deploy new applications.

Integrated Planning and Performance

— Providing organisational integration of corporate planning and transparent reporting
— Developing Council Plans (i.e. the Banyule Plan) and annual action plans in collaboration with the community
— Supporting the organisation with business planning and integrated reporting.

Office of the CEO and Councillors

— Providing strategic advice to Council
— Implementing policies
— Managing day-to-day operations
— Managing the organisational structure.

Organisational Development

— Delivering organisational development and learning programs
— Coordinating staff professional, leadership, cultural development and wellbeing programs
— Overseeing Council's employee performance and development management system
— Providing advice and support on workforce planning, resource management and recruitment
— Integrating methodologies and tailoring solutions to workforce demands.

Revenue Services

— Providing quality services to our customers by accurately managing levying and collecting rates, property services and other Council fees and charges, including Council databases and communication of the rate payment options available, to residents in a timely manner compliant with all required legislation and policies
— Managing accounts receivables
— Administering rates hardship applications.

Risk and Assurance

— Delivering risk management
— Managing enterprise business risk including occupational health and safety, WorkCover, risk management and insurance, including Council's Disaster Recovery and Business Continuity Plans
— Coordinating the Audit and Risk Committee
— Ensuring the effective and efficient coordination of Council's organisation-wide enterprise Risk Management Framework and business continuity plans.

Safety and Wellbeing

— Delivering occupational health and safety
— Prioritising the health, safety and wellbeing of our people
— Aligning safety management and rehabilitation management systems with best practice. Council extends this commitment to our visitors and others who work for us and with us, placing our people's physical and psychological safety at the forefront of our work.

Strategic Procurement

— Managing procurement and conduct of all public tenders
— Administering the purchasing system and purchasing card systems
— Providing reliable and consistent procurement expertise, guidance and efficient processes to ensure Council acquires goods and services through fair and open tender processes
— Applying the principles of sustainability in all procurement decisions and activities.

Our Trusted and Responsive Leadership

How we review and update

The Banyule Plan, including the Community Vision, is reviewed every four years to ensure it continues to reflect the community's future aspirations and needs. This process provides clear goals and direction for Council and other key stakeholders.

The Banyule Delivery Plan is reviewed every year to respond to any changing needs. We will maintain ongoing engagement with our community.

Additionally, Council assesses the health and wellbeing outcomes of our community to ensure compliance under the Victorian Public Health and Wellbeing Act 2020 and to track our progress in improving these health and wellbeing outcomes.

How we report our progress

Monitoring and reporting on the progress of the Banyule Plan is a key focus for Council. Council will track progress against the indicators listed in this plan and provide annual updates to the community through the Banyule Story. Additionally, quarterly updates on The Banyule Delivery Plan actions will be accessible via Council's website and other communication channels.

These quarterly reports allow Council to oversee key actions and projects, ensuring they are completed on time and within budget.



Glossary of terms

Term	Description
Act, the	The *Local Government Act 2020*.
Asset Plan	A four-year plan detailing how Council will manage its infrastructure and assets over time.
Banyule Story, the	Banyule City Council's annual report
Budget	A four-year plan outlining the services and initiatives to be funded for the financial year and how they will help achieve the strategic objectives in the Banyule Plan.
Capital works	Work on Council-owned assets including new projects, expansions, upgrades, renewals or disposals.
Caring for Country	A First Nations approach to protecting and respecting land, waters and culture through deep connection and responsibility.
CEO	Chief Executive Officer.
Climate Change Act 2017	A Victorian law aiming for net-zero greenhouse gas emissions by 2050.
Continuous improvement	The process of embedding review and improvement practices into operational activities.
Council asset	A physical component of a facility that has value, enables service provision and has an economic life greater than 12 months.
Councillor	An elected official representing the community's interests and making Council decisions impacting the community.
CSS	Local Government Community Satisfaction Survey.
FOGO	Food Organics and Garden Organics waste collection.
Gender Equality Act 2020	A law to improve workplace gender equality in the Victorian public sector, universities and local councils.
Indicator	A measured used to assess performance.
Infrastructure	The physical framework necessary for community connectivity and operation, including roads, drains, footpaths, public open spaces, public facilities and buildings.
Initiatives	Actions that are one-off in nature and/or lead to service improvements.
Integrated Planning and Reporting Framework	A framework that applies to local governments in Victoria to ensure transparency and accountability to the local community.
Financial Plan	A 10-year plan ensuring the long-term financial viability and sustainability of Council.
Key initiative	A critical focus initiative that will significantly contribute to achieving the Banyule Plan during the current four-year term and is a major focus in the Budget.
Key performance indictors (KPIs)	Measures of progress against priority themes, linked to the delivery of strategies and plans were possible.
Precinct	Banyule is divided into seven geographical areas, each with different people and needs.
Public Health and Wellbeing Act 2008	A Victorian law aiming to achieve the highest standard of public health and wellbeing.
Revenue and Rating Plan	A plan outlining Council's rating structure to levy rates and charges.
Services	Assistance, support, advice and other actions undertaken by Council for the benefit of the local community.
Strategies	Documents detailing the direction and actions to achieve the priority themes.
Themes	The Community Vision is supported by six community priority themes, as set out in the Banyule Plan.
ThinkTank	The Banyule Community ThinkTank is a group of 55 community members who collaborated to learn and discuss issues in detail over several sessions to help formulate the Banyule Plan.
ThinkTank principles	The nine high-level areas that Council will focus on for the next four years.
ThinkTank priorities	The 34 areas guiding how Council will work over the next four years.
Ward	An electorate area represented by a single councillor.

Appendix A

Accessible long description of the Banyule Community ThinkTank

This section contains accessible long descriptions for the Banyule ThinkTank infographic. The ThinkTank included 55 Banyule people from all backgrounds and lived experiences, essentially making up a 'mini-Banyule'. The infographic shows who made up this diverse group and how they reflected the Banyule community.

Title:

'Banyule ThinkTank'

Introduction:

The Banyule Community Thinktank helped deepen Council's understanding of what's needed locally and where to focus Council's attention. The group was a mini-Banyule and included people from all backgrounds and lived experiences. With the support of newDemocracy Foundation, a random selection process took place from over 400 applications to identify the ThinkTank members.

ThinkTank participants:

— Selected 55 (target 50)

A bit about our participants:

Gender:

— Male: selected 25 people (target 24 people)
— Female: selected 27 people (target 24 people)
— Gender diverse: selected 2 people (target 2 people)

Age:

— 12-17: selected 3 (target 4)
— 18-24: selected 4 (target 5)
— 25-34: selected 10 (target 8)
— 35-49: selected 14 (target 12)
— 50-59: selected 8 (target 7)
— 60-69: selected 6 (target 6)
— 70-84: selected 10 (target 7)
— 85+: selected 0 (target 1)

Housing:

— Own: selected 35 (target 36)
— Rent: selected 13 (target 11)
— Social: selected 3 (target 3)
— Live with family: selected 3 (target 0)

Suburb:

— Briar Hill: selected 2 (target 1)
— Bundoora: selected 4 (target 4)
— Eaglemont: selected 2 (target 2)
— Greensborough: selected 5 (target 6)
— Heidelberg: selected 3 (target 3)
— Heidelberg Heights: selected 3 (target 3)
— Heidelberg West, Bellfield: selected 3 (target 3)
— Ivanhoe: selected 5 (target 5)
— Ivanhoe East: selected 1 (target 2)
— Lower Plenty: selected 2 (target 2)
— Macleod: selected 2 (target 3)
— Montmorency: selected 5 (target 4)
— Rosanna: selected 5 (target 3)
— St Helena, Eltham, Eltham North: selected 2 (target 2)
— Viewbank: selected 3 (target 3)
— Watsonia: selected 3 (target 2)
— Watsonia North: selected 2 (target 2)
— Yallambie: selected 2 (target 2)

Access and equity:

— 7 ThinkTank members were born overseas and speak a language other than English at home.
— 7 ThinkTank members are from an LGBTIQA+ community.
— 13 ThinkTank members live with a disability, inclusive of mental illness.
— 2 ThinkTank members are of Aboriginal or Torres Strait Islander descent.

Return to the Banyule ThinkTank infographic on page 11.

Appendix B

Accessible long description of the Banyule community

This section contains accessible long descriptions for complex images that appear within the Our Banyule community infographic under the Snapshot of Banyule City Council section.

Our Banyule community

9km from the Central Business District.

Land use: 76% residential, 17% parkland, 7% other. Approximately 890 hectares of public open space.

Population

Banyule is a community of 131,931 residents (2024). Which will grow to 161,397 by 2046.

Banyule's population is made up of the following age groups:

— 6% (0 to 4)
— 9% (5 to 11)
— 7% (12 to 17)
— 8% (18 to 24)
— 13% (25 to 34)
— 21% (35 to 49)
— 12% (50 to 59)
— 11% (60 to 69)
— 11% (70 to 84)
— 3% (85 and over)

Households

There are over 49,000 households.

Household types:

— 33% couples with children
— 25% couples without children
— 24% lone person households
— 10% one parent families

Average household size of 2.5 people.

1,262 residents accessed specialist homelessness services, 56% female, 44% male (2023–24).

70% households purchasing or fully owning their home, 22% renting private, 4% renting social housing.

Diversity

— 24% of residents were born overseas.
— 22% speak a language other than English at home.
— 6% of female and 5% of male residents need assistance due to disability.
— 871 residents identify as Aboriginal and/or Torres Strait Islander.
— 12% of adults identify as LGBTIQA+.

Economy in Banyule

— 11,433 businesses
— 55,168 jobs
— $7.6 billion Gross Regional Product (GRP)

Main industries

— Healthcare and social assistance
— Construction
— Education and training
— Retail trade

Health and wellbeing

$2,016 per week is the median household income (2021).

17% of residents aged 15 and over earn $2,000 or more per week, 11% of females and 23% of males (2021).

11% of female and 7% male residents have a mental health condition (2021).

67% of female and 73% of male residents participate in at least one sport and recreation activity (2022).

7% of adults ran out of food and couldn't afford to buy more (2023).

8% of households accessed at least one service due to financial hardship (2022).

29% of adults consumed sugar-sweetened beverages daily or several times per week (2023).

51% of adults are overweight or obese (2023).

38% of adults did at least 150 minutes of moderate to vigorous physical activity per week (2023).

14% of adults smoke tobacco or vape (2023).

46.9% of adults self-report their health as excellent or very good, 7.1% higher than the Victorian average (2023).

14% of adults experienced discrimination in the last 12 months (2023).

11% of residents are older lone-person households aged 65 and over, 70% female and 30% male (2023).

$4.8 million was lost on average each month to electronic gaming machines, or $566 per adult each year (2023–24).

24% of adults experience loneliness (2023).

78% of households enjoy living in their local area (2022).

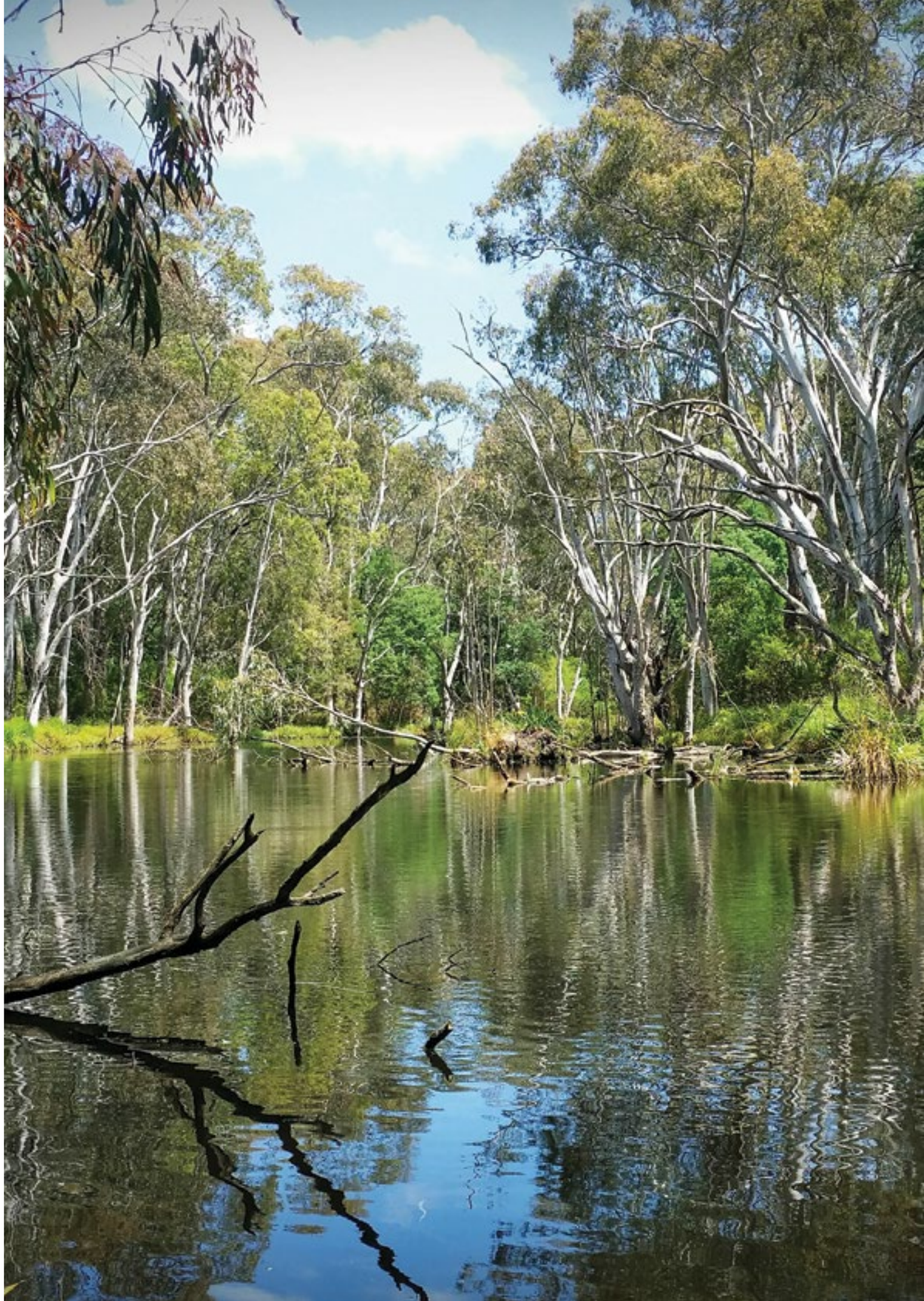
Services statistics and area highlights

- More than 10,000 visits to Barrbunin Beek Aboriginal Gathering Place (2023–24)
- More than 14,000 individual visits to Shop 48 at Bell St Mall (2023–24)
- More than 500 local artists supported through our programs and services (2023–24)
- About 40,000 residents and visitors attended our festivals and events (2023–24)
- More than 10,000 young people attended programs and services at Jets Studios and across Banyule (2024)
- About 5,000 children seen by Maternal and Child Health nurses (2024)
- About 500,000 trees assessed, pruned and protected across Council streets, parks, reserves and bushlands (2023–24)
- 250 MCGs worth of grass was mowed each month in summer and 125 MCGs each month in winter (2023–24)
- 48 square kilometres of open space were maintained, which is almost the size of Sydney Harbour (2023–24)
- 4.4 million bins were collected, providing a waste service to 55,000 properties (2023–24)
- More than 2,100 planning applications and requests received (2023–24)
- More than 1.8 million visits to our aquatic and recreation facilities (2023–24)
- More than 4,000 young people immunised at local schools (2023–24)
- About 1,200 food safety inspections and sampling conducted (2023–24)
- More than 2,300 hours of support provided to carers in Banyule (2023–24)
- About 100 user groups used Council's community halls (2023–24)

Infrastructure we maintain:

- 667 kilometres of roads (2023–24)
- 1,034 kilometres of kerbs (2023–24)
- 802 kilometres of drainage pipes (2023–24)
- 1,884 metres of open channels (2023–24)
- 35,038 stormwater pits (2023–24)
- 989 kilometres of footpaths (2023–24)
- 78 kilometres of open space pathways (2023–24)
- 55 footbridges (2023–24)

Return to the Banyule community infographic on page 14.



Contacting Banyule City Council

We're here to support our community. For any enquiries or information about Council services, please reach out:

Telephone: (03) 9490 4222
Email: enquiries@banyule.vic.gov.au
Website: banyule.vic.gov.au

Accessibility support:

If you have difficulty hearing or speaking, you can contact us through the National Relay Service.
Call 133 677 (TTY) or 1300 555 727 (voice) and ask for 9490 4222.

Postal address:

PO Box 94, Greensborough VIC 3088

Council service centres and opening hours:

Greensborough: Level 3, 1 Flintoff Street – Monday to Friday, 8:30am to 5pm

Ivanhoe Library and Cultural Hub: 275 Upper Heidelberg Road – Monday to Friday, 9am to 5pm

Need an interpreter?

If you need an interpreter, call 131 450 and ask to speak with Banyule Council on 9490 4222. This is a free service provided by TIS National.

中文（简体）:
如果您需要口译员，请拨打 131 450 并要求与 Banyule 市议会通话，电话是 9490 4222。这是 TIS National 提供的免费服务。

Italiano:
Se hai bisogno di un interprete, chiama il 131 450 e chiedi di parlare con il Consiglio di Banyule al numero 9490 4222. Questo è un servizio gratuito fornito da TIS National.

中文（繁體）:
如果你需要傳譯員，請致電 131 450 並要求與 Banyule 市議會通話，電話是 9490 4222。這是 TIS National 提供的免費服務。

Ελληνικά:
Αν χρειάζεστε διερμηνέα, καλέστε το 131 450 και ζητήστε να μιλήσετε με τον Δήμο Banyule στο 9490 4222. Αυτή είναι μια δωρεάν υπηρεσία που παρέχεται από το TIS National.

العربية:
إذا كنت بحاجة إلى مترجم، اتصل على 131 450 واطلب التحدث مع مجلس بلدية Banyule. هذه خدمة مجانية مقدمة من TIS National على الرقم 9490 4222.

हिन्दी:
यदि आपको दुभाषिए की आवश्यकता है, तो 131 450 पर कॉल करें और Banyule काउंसिल से 9490 4222 पर बात करने के लिए कहें। यह TIS National द्वारा प्रदान की गई एक निःशुल्क सेवा है।

فارسی:
اگر به مترجم نیاز دارید، با شماره 131 450 تماس بگیرید و بخواهید با شورای Banyule صحبت کنید. این یک سرویس رایگان است که توسط TIS National ارائه می‌شود. به شماره 9490 4222

Tiếng Việt:
Nếu bạn cần thông dịch viên, hãy gọi 131 450 và yêu cầu nói chuyện với Hội đồng Banyule theo số 9490 4222. Đây là dịch vụ miễn phí do TIS National cung cấp.

Soomaali:
Haddii aad u baahan tahay turjubaan, wac 131 450 oo weydii inaad la hadasho Golaha Banyule lambarka 9490 4222. Tani waa adeeg bilaash ah oo ay bixiso TIS National.

Español:
Si necesita un intérprete, llame al 131 450 y pida hablar con el Ayuntamiento de Banyule al 9490 4222. Este es un servicio gratuito proporcionado por TIS National.